

Community

- [Backup](#)
- [Update vtenext from 18ce to 19ce](#)

Backup

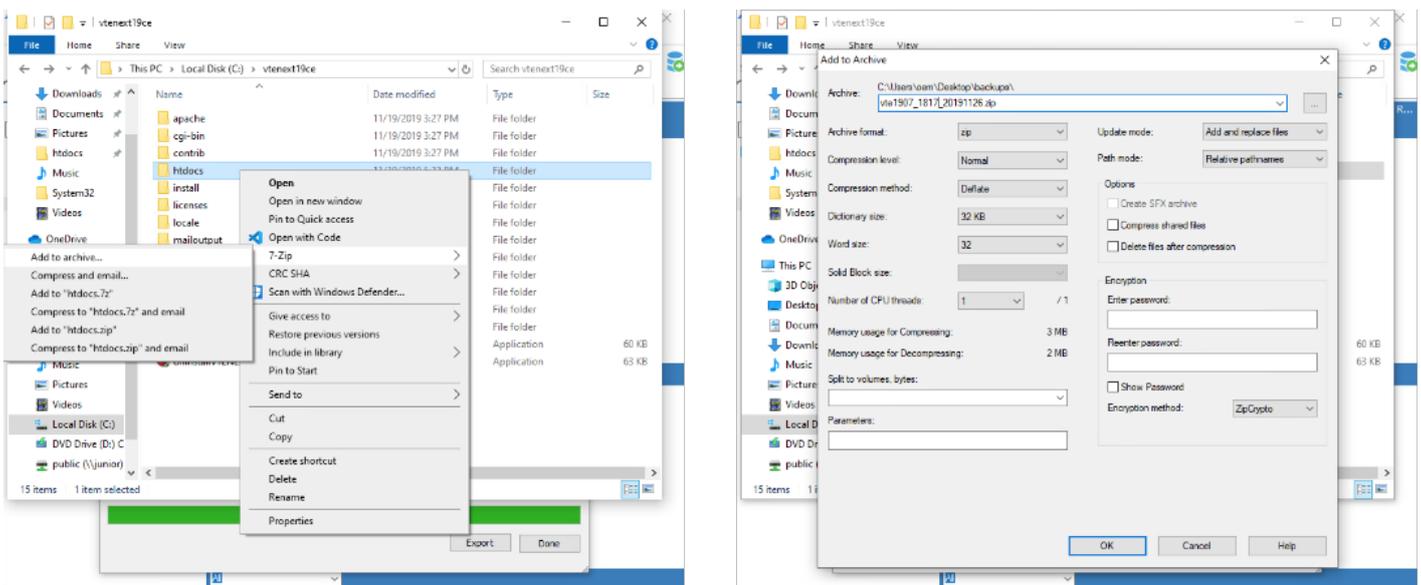
General premises

In this section you can find a **general guide to perform vtenext backups**.

The backup procedure was performed with **vtenext 19ce**. The guide is also valid for the **other versions of vtenext**.

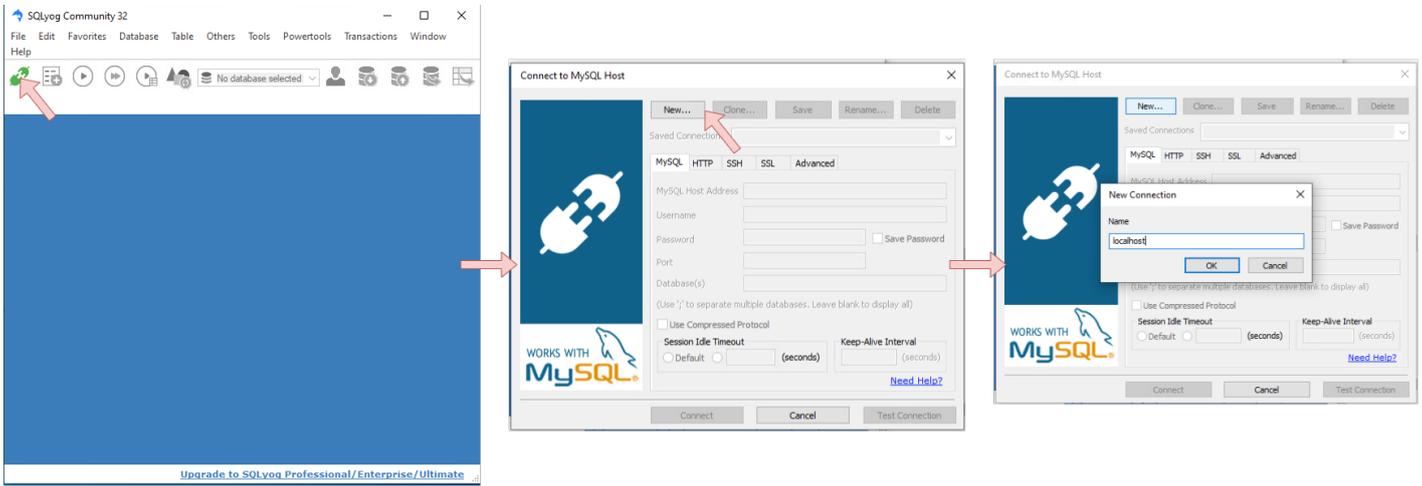
Windows

Go to the root folder of vtenext (eg. `C:\vtenext19ce\htdocs`) and create new zip archive.



Then open [SQLyog](#) or [phpMyAdmin](#) and dump the database. If you use SQLyog follow these step:

- Open SQLyog and create new connection



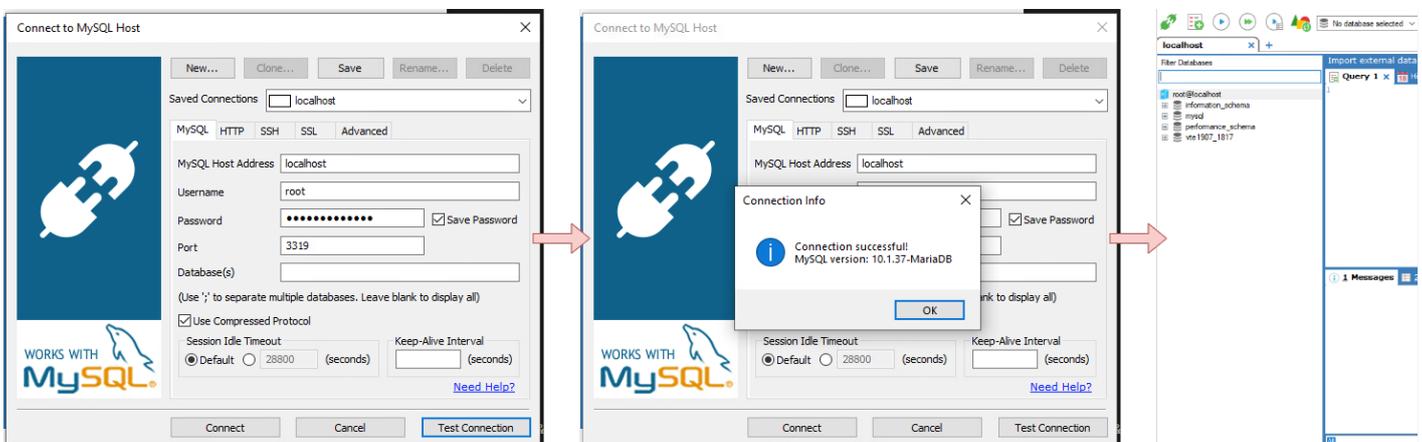
- Go to the root folder of vtenext and open the `config.inc.php` file

```

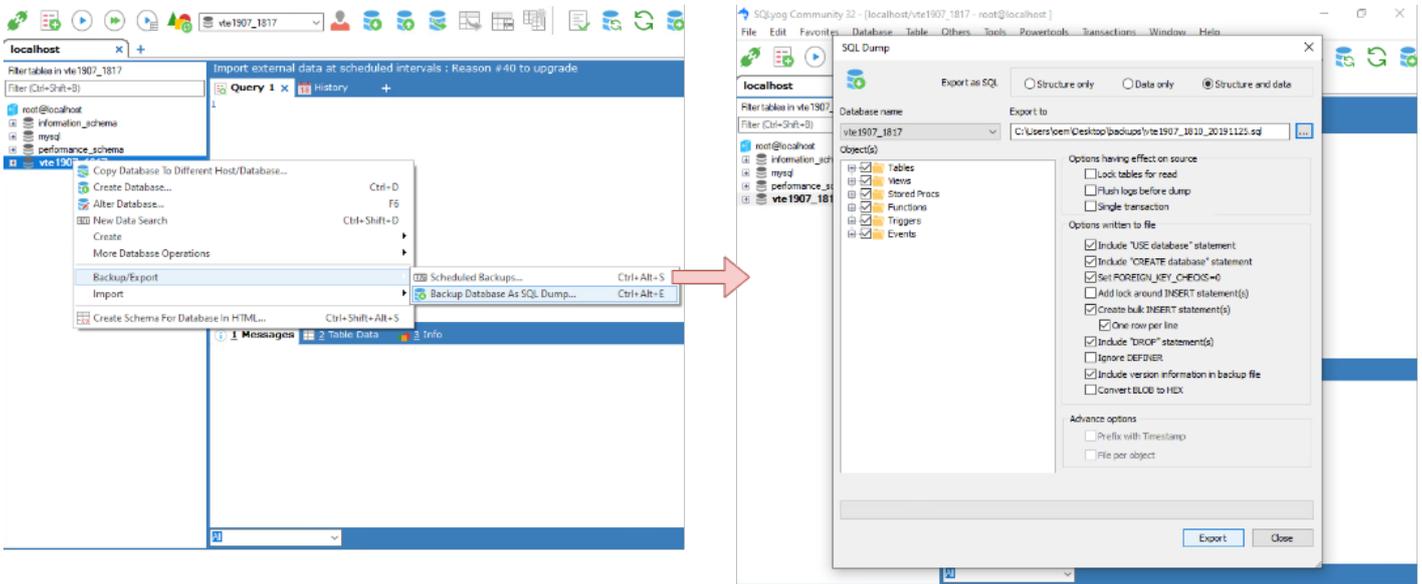
52 $dbconfig['db_server'] = 'localhost';
53 $dbconfig['db_port'] = ':3319';
54 $dbconfig['db_username'] = 'root';
55 $dbconfig['db_password'] = 'vtenext19pass';
56 $dbconfig['db_name'] = 'vte1907_1817';
57 $dbconfig['db_type'] = 'mysqli';
58 $dbconfig['db_status'] = 'true';
59 //crmv@add db options
60 $dbconfig['db_charset'] = 'utf8';

```

- Reopen SQLyog, compile the connection form and save the connection



- Save the database dump



Done!

Linux

Go to the root folder of vtenext (eg. `/var/www/html/vtenext19ce`) and create new archive.

```
cd /var/www/html
```

```
tar cvzf backups/vte1907_1817_20191126.tgz vtenext19ce
```

Replace `vtenext19ce` with your folder name

You can rename the backup `vte1907_1817_20191126.tgz` as you want

Then dump the database.

```
mysqldump -u root -p vte1907_1817 --single-transaction --quick --routines --triggers --events | gzip -7 > backups/vte1907_1817_20191126.sql.gz
```

Replace `vte1907_1817` with your database name

You can rename the backup `vte1907_1817_20191126.sql.gz` as you want

Update vtenext from 18ce to 19ce

General premises

The update is valid only for **vtenext 18ce**

You have to enable cron in order to run the update

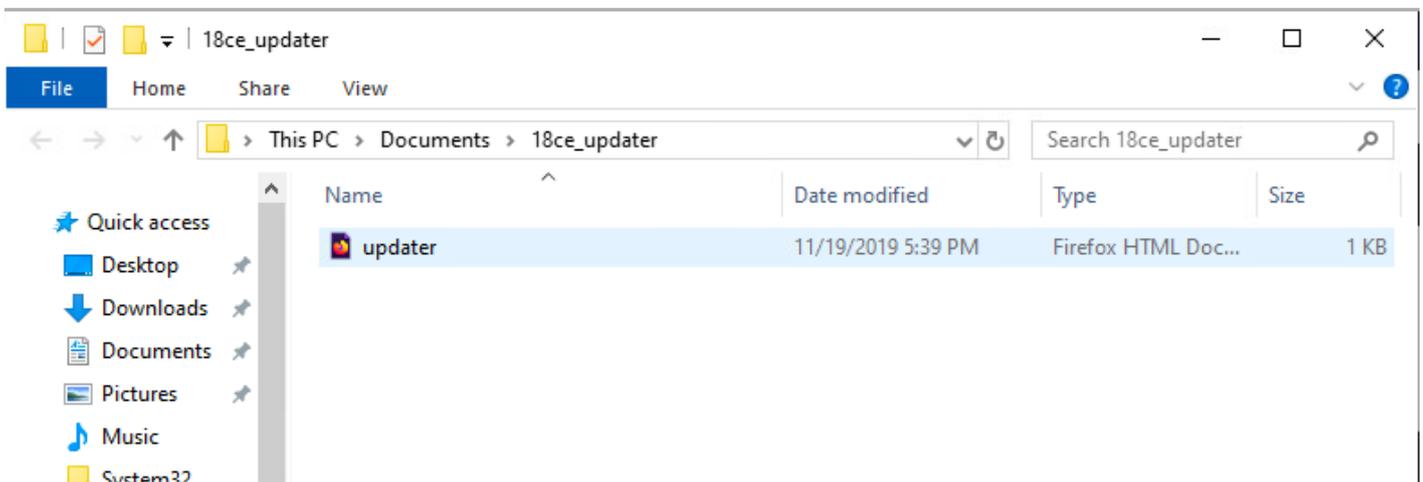
Please backup the files and the database of vtenext before the update. Follow the instructions in [this link](#).

Update

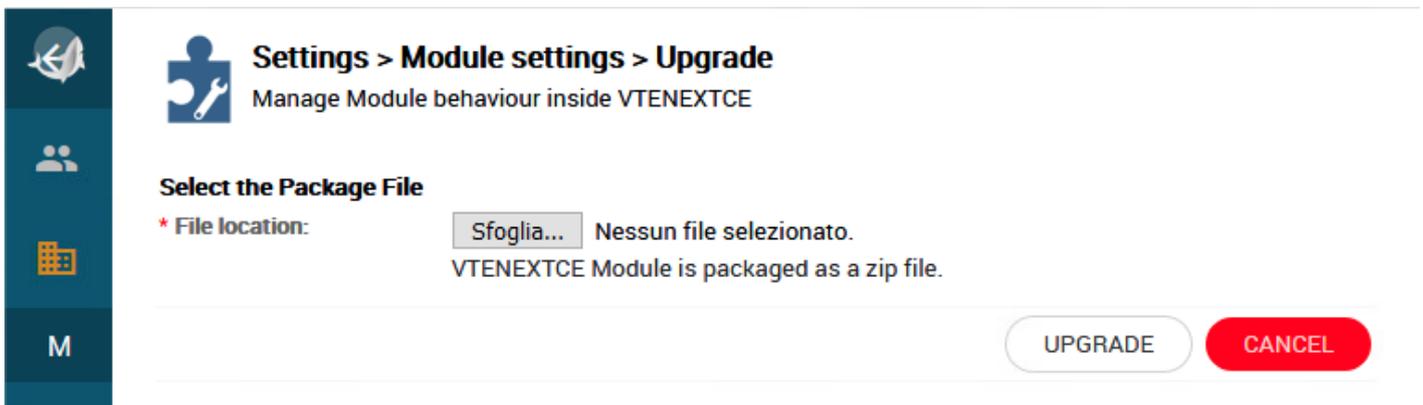
- Open [this link](#) and download `18ce_UpdateModule.zip` and `18ce_updater.zip`

Name	Modified	Size
 Parent folder		
18ce_UpdateModule.zip	< 4 hours ago	44.4 kB
18ce_updater.zip	< 4 hours ago	451 Bytes

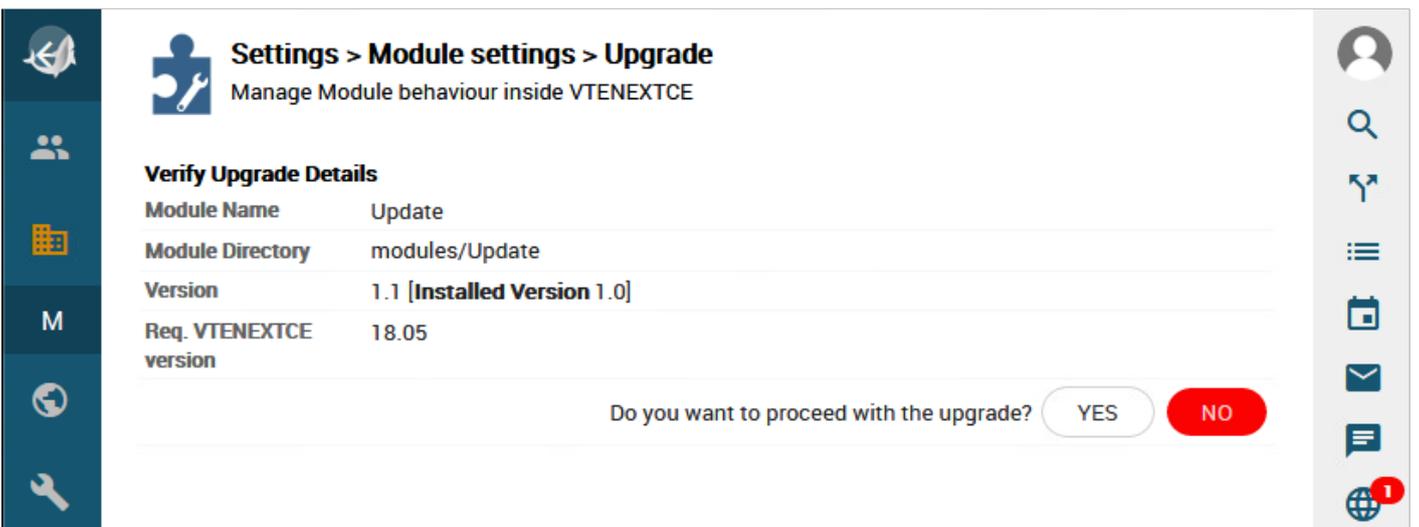
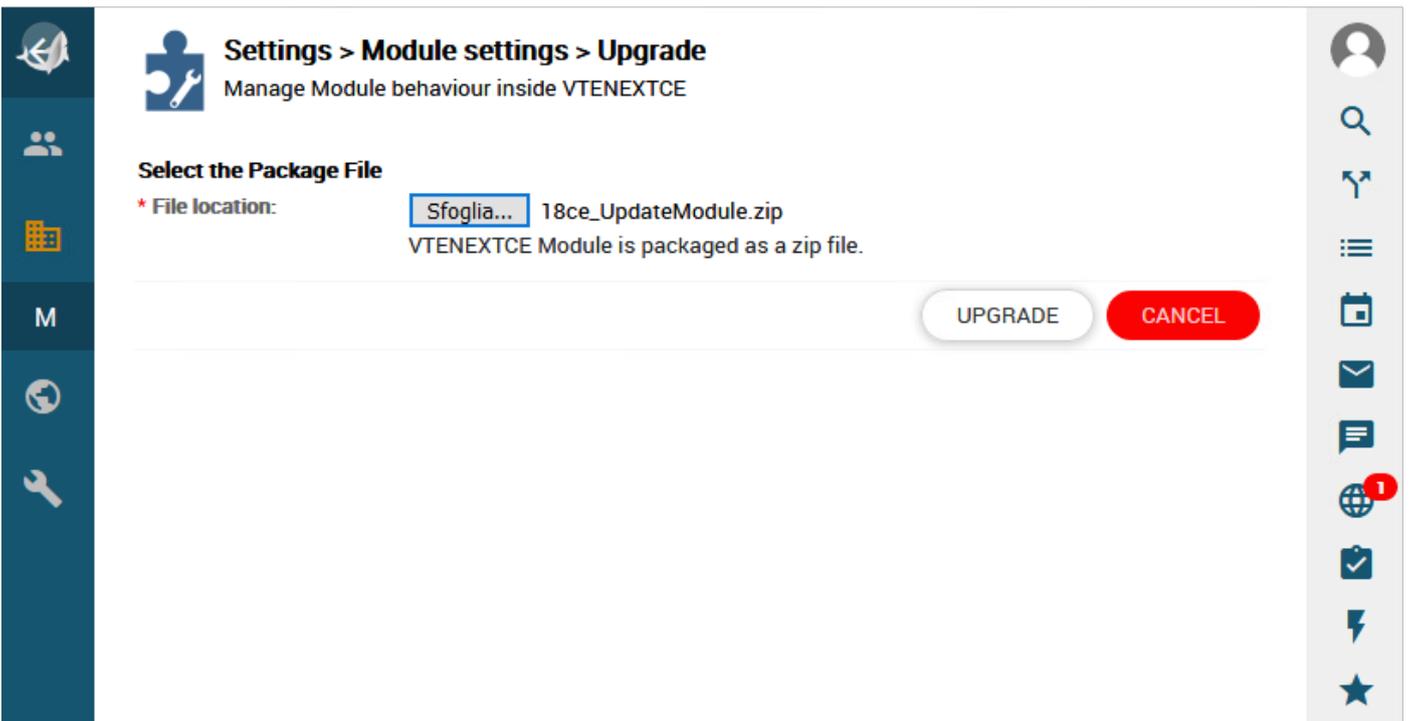
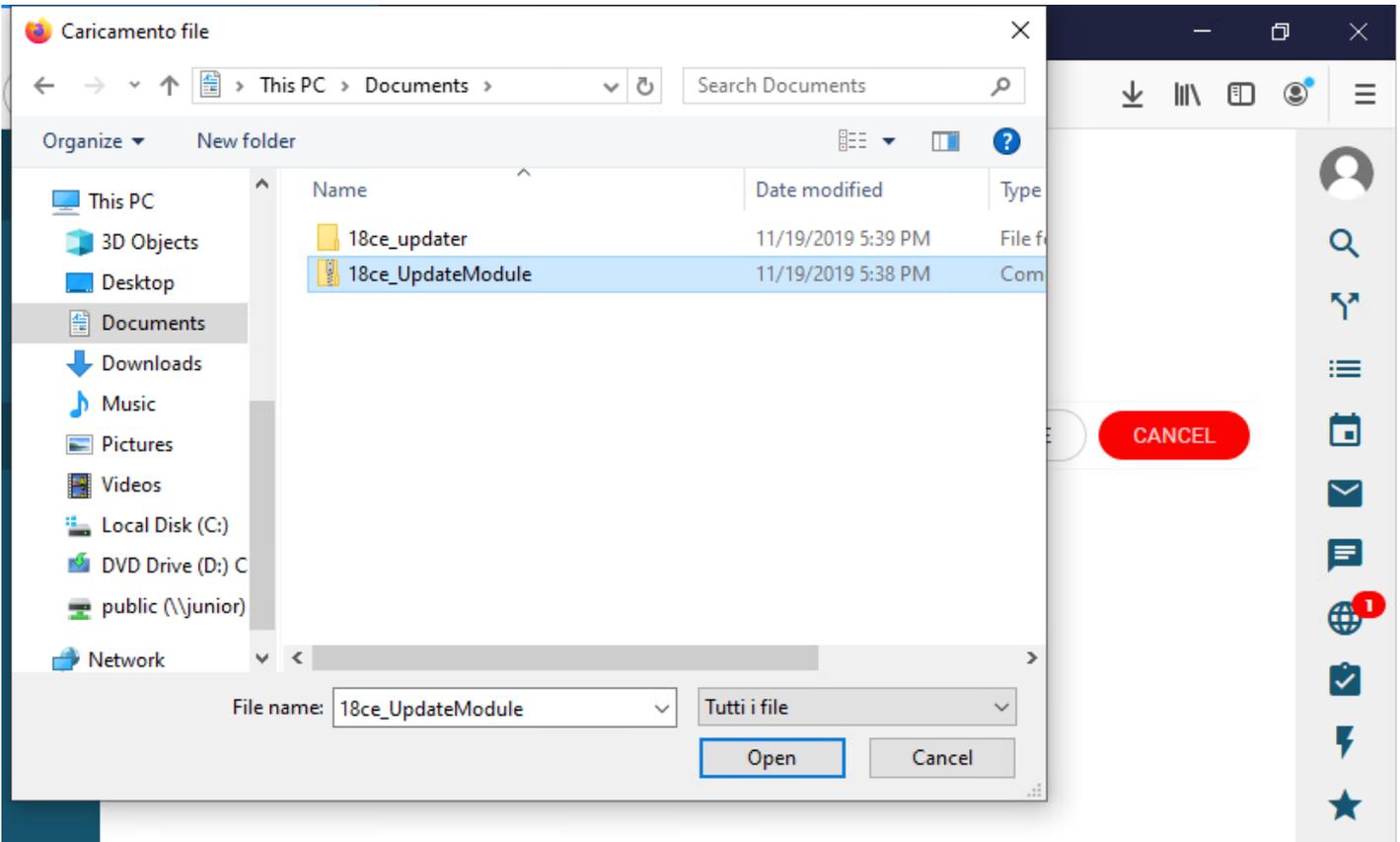
- Extract the content of `18ce_updater.zip`



- Copy `18ce_updater` with its contents inside the root folder of vtenext
- Open your web browser and navigate to the url where you installed vtenext. Login and then navigate to `updater.html` (eg. `localhost:81/updater.html`) and the page will redirect to the application settings

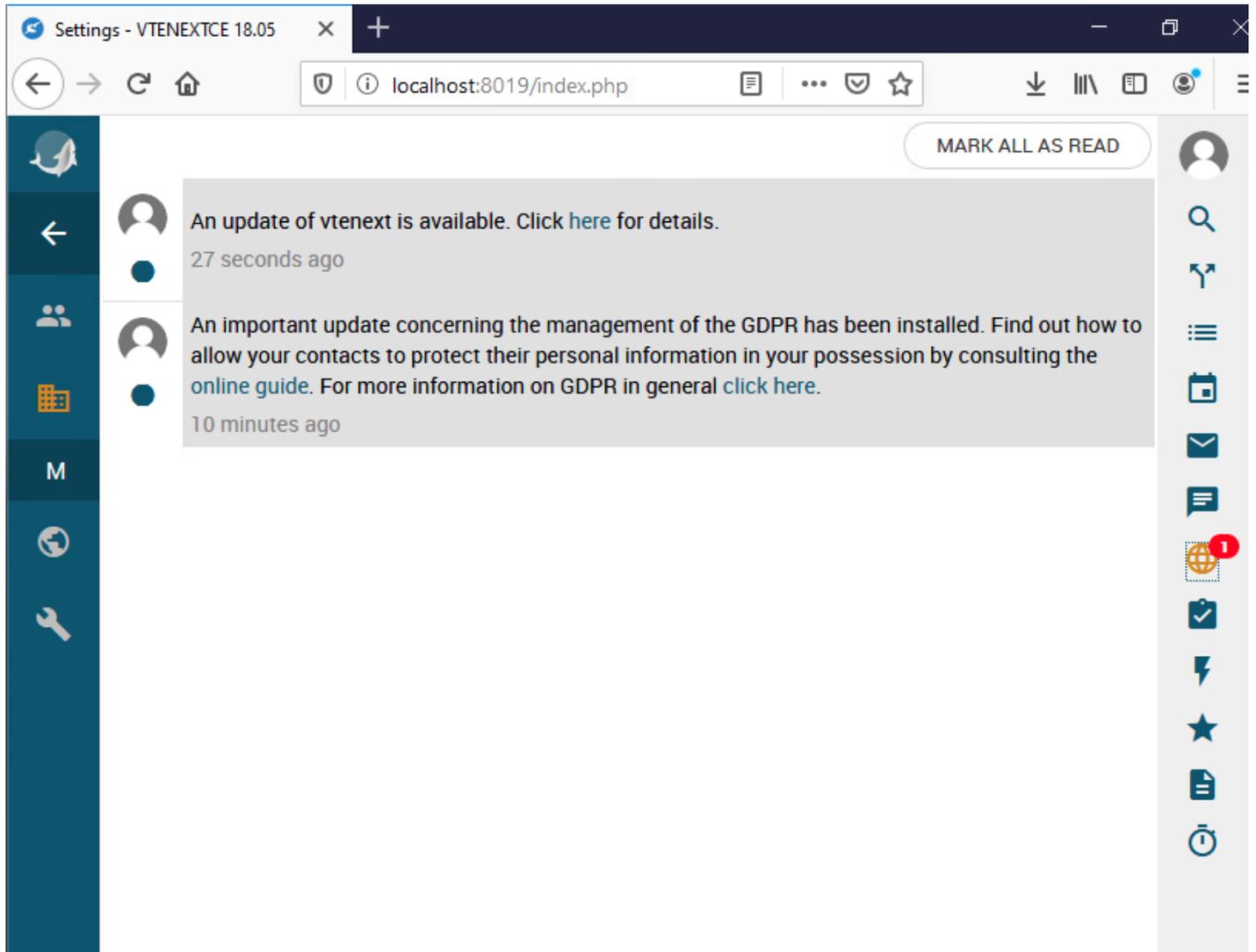


- Upload `18ce_UpdateModule.zip` file

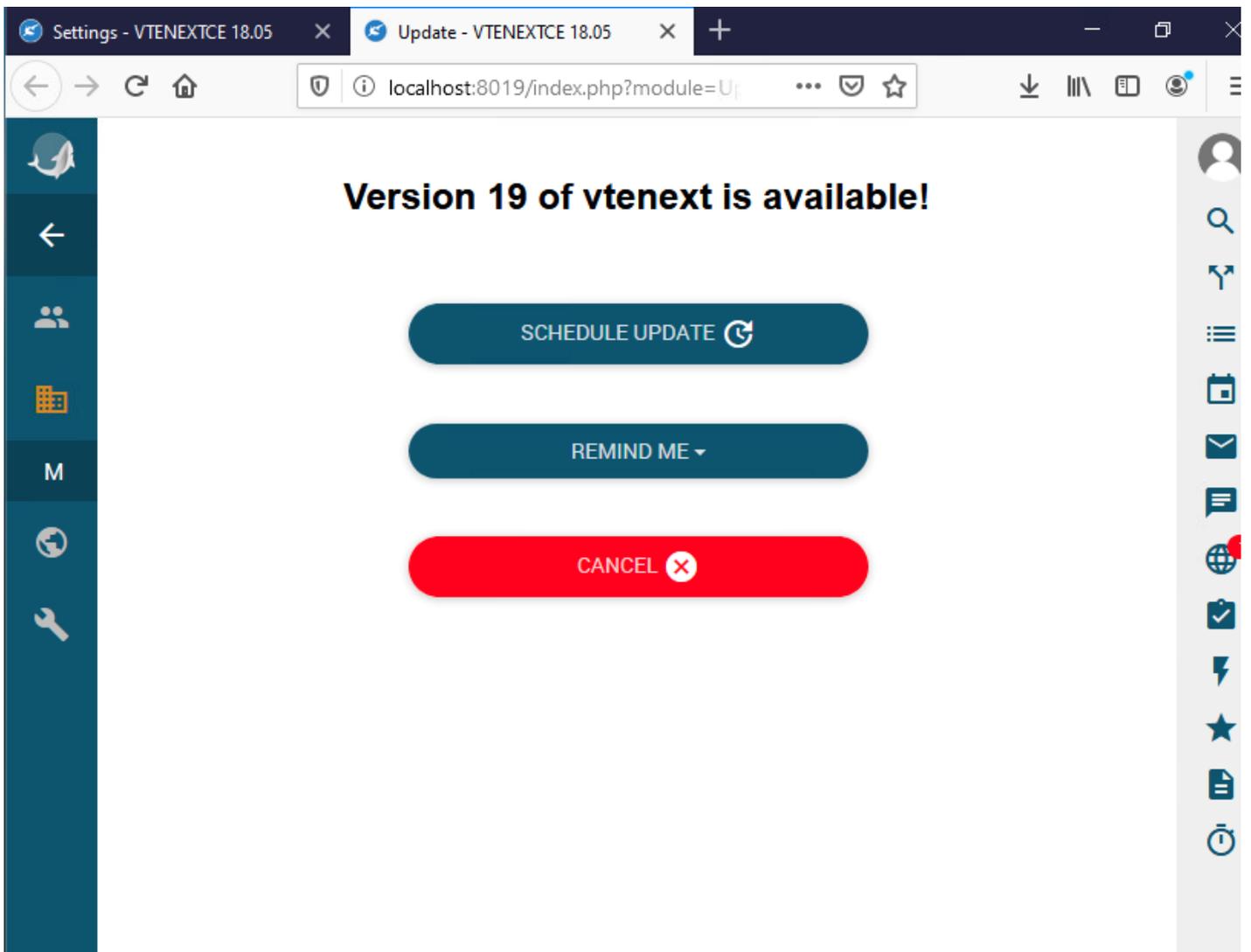


If you have cron enabled, wait 12 hours (the updater checks every 12 hours to avoid server overloads). Otherwise, enable it.

- After 12 hours you will receive a new notification with this text "An update of vtenext is available. Click here for details"



- Click the notification and a new page will open with the details of the update



- Click "Schedule Update" and now there will be 2 scenarios depending on the operating system you are using

Windows

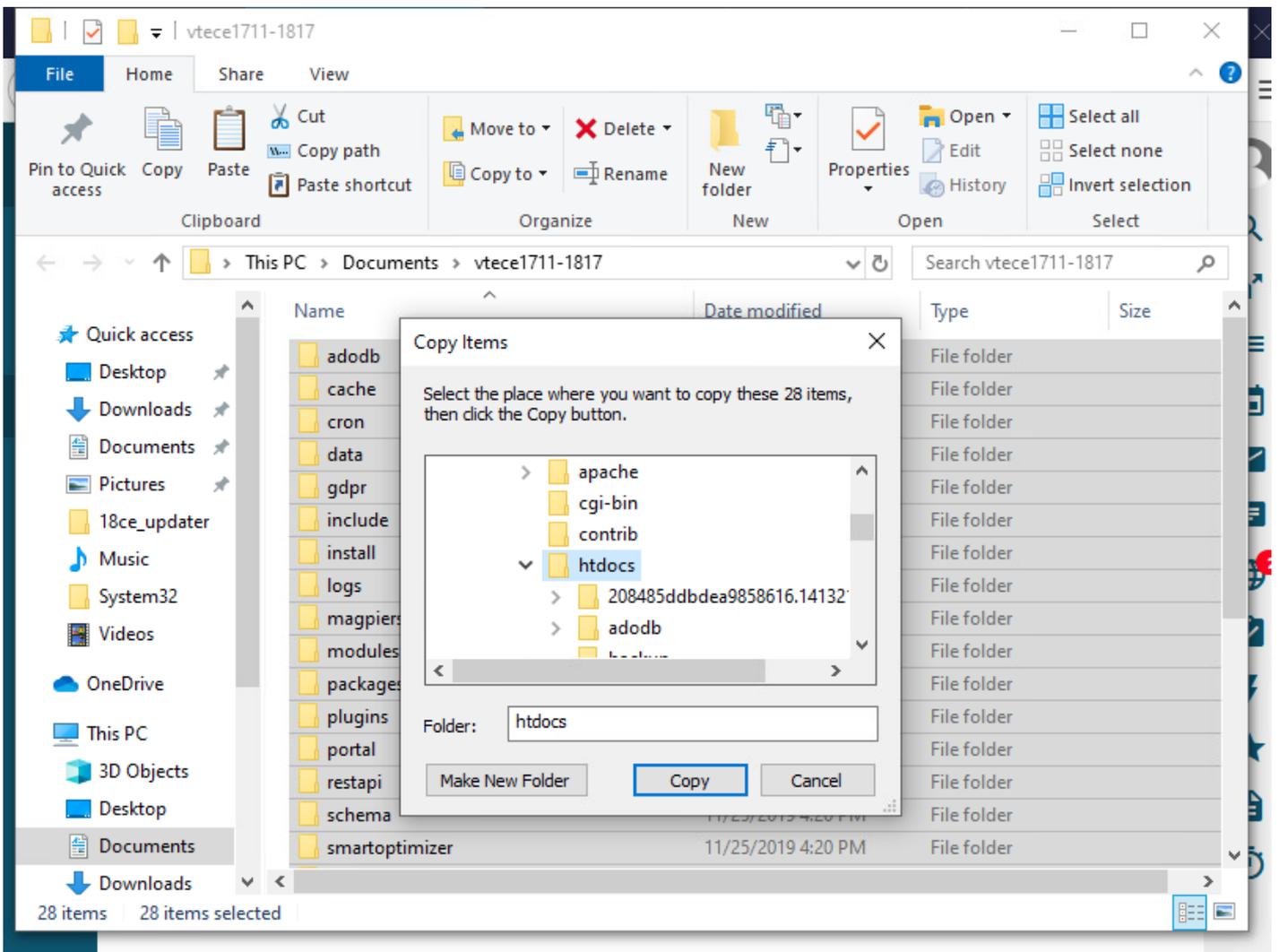
Automatic update is not supported on Windows.

The screenshot shows a web browser window with two tabs: 'Settings - VTENEXTCE 18.05' and 'Update - VTENEXTCE 18.05'. The address bar shows 'localhost:8019/index.php?mod...'. The main content area features a yellow warning box with a triangle icon and the text: 'Automatic update is not supported on this operating system. You have to update manually.' Below this, the heading 'Instructions' is followed by a numbered list:

1. Backup vtenext files and database, see [here](#) for instructions
2. Download the update package from this [address](#)
3. Unzip the downloaded file and overwrite with its contents the folder `C:\vtenext19ce\htdocs\`
4. Go to this [page](#) and click *update*

Follow the on-screen instructions to update.

- Backup files and database
- Download the update package
- Unzip the downloaded file and overwrite with its contents the root folder of vtenext



- Follow the point 4 of the instructions

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Settings > Update

Update Version

Current build 1711

Update to 1817

UPDATE

Updating, please wait...



Updating, please wait...

```
1711 -> 1712... DONE
1712 -> 1713... DONE
1718 -> 1719... DONE
1719 -> 1720... [INFO] The ChangeLog module is not an entity module
anymore, so if you have customizations
[INFO] relying on this aspect, please review them.
[INFO]
DONE
1720 -> 1721... DONE
1722 -> 1723... [INFO] The ModNotifications module is not an entity
module anymore, so if you have customizations
[INFO] relying on this aspect, please review them.
[INFO]
DONE
1723 -> 1724... DONE
1725 -> 1726... DONE
1726 -> 1727... DONE
1727 -> 1728... DONE
1728 -> 1729... DONE
1729 -> 1730... DONE
1734 -> 1735... DONE
1737 -> 1738... DONE
1738 -> 1739... DONE
1740 -> 1741... DONE
1741 -> 1742... DONE
```

Update finished in 0.84 minutes

CONTINUE

Done!

Linux

Enter the date and the time in which you want to schedule the update and the list of users to alert.

Schedule update

CANCEL **SCHEDULE**

When do you want to schedule the update?

Date: 26-11-2019 (dd-mm-yyyy) Hour: 11:11

Alert users about the update

Entity Type: Users

-- All users --
admin

ADD >

Send this notice to users

Dear user,
an update for vtenext has been planned for {date} at {hour}.
During the update the system will be unavailable.

{cancel_text}

Wait until the selected time and after a while you will see the vtenext in maintenance mode.

The system is in maintenance mode

Once the maintenance screen disappears, logout and login from vtenext.

Done!