

# Functionality

<b>Calendar appointments sync</b>			
<b>To do sync tasks</b>			
<p><b>Contacts sync:</b>          Contact synchronization is implemented unidirectionally from vtenext to Exchange. Considering that in CRM the deletion of a contact leads to the loss of links to entities related to it (e.g.: tickets, quotes, report visits, newsletter campaigns ...), it was decided to allow contact synchronization only from vtenext to Exchange and not the opposite. Furthermore, this avoids possible problems due to massive import of contacts from your address book, creating incomplete data problems (for example: not connected to any company registry) and potential duplicates.</p>			

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