Free Plugin but CRM License Required

Outlook Mail Connector is available for free in the Microsoft Store under the name **vtenext Mail Connector**, but its use requires an active license on the **vtenext CRM** side.

Without this activation, the plugin — even if correctly installed in Outlook — cannot be used to link emails to the CRM.

License activation is handled through the official vtenext partner or CRM consultant, who enables the required module within the CRM environment.

Once the license has been activated, users can proceed with plugin login using their standard CRM credentials.

Revision #1
Created 2026-03-06 08:44:51 UTC by Admin
Updated 2026-03-06 08:45:05 UTC by Admin