Logout and Session Management

Outlook Mail Connector maintains an authenticated session with the vtenext CRM once login has been completed.

Logout

Users can log out of the plugin at any time.

Logging out:

- simply disconnects the plugin session from the CRM;
- does not modify any data stored in the CRM;
- does not remove previously linked emails.

To use the plugin again after logout, a new authentication will be required.

Session Management

The plugin session follows the authentication policies defined in the CRM.

If the session expires or credentials become invalid, the plugin will prompt the user to log in again before continuing to link emails.

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