Plugin Updates

Outlook Mail Connector is updated automatically through the Microsoft Store.

No manual intervention is required from users to install new versions of the Outlook add-in.

Updates may include:

- functional improvements;
- bug fixes;
- new features and enhancements;
- compatibility adjustments with vtenext CRM.

CRM Compatibility

Some new plugin features may require corresponding updates on the vtenext CRM backend.

If a version incompatibility occurs between the Outlook plugin and the CRM instance:

- the plugin will display a notification indicating that the CRM version is not supported;
- users will be instructed to contact their official partner or consultant to perform the required backend update.

This version control mechanism ensures stability and alignment between the Outlook add-in and the CRM environment.

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