

Processes

Action Cycle Records

New action to cycle through all records of a module. Filter and sort options are available.

The screenshot shows a web-based configuration form titled "Action: Cycle Records". At the top right are "Save" and "Cancel" buttons. The form contains the following fields and options:

- Action title:** A text input field containing "cycle all cancelled customer and create a reminder".
- Execution mode:** A dropdown menu with the selected option "Standard: the execution process waits for the action to complete before proceeding to the next one".
- Filter:** A dropdown menu with the selected option "All".
- Ordered by:** A dropdown menu with the selected option "Time created".
- Sorting:** A dropdown menu with the selected option "Ascending order".
- Conditions on related module Accounts:** A section with a "New Group" button and a close icon. It contains a condition: "Rating" (dropdown) "equals" (dropdown) "Project Cancelled" (dropdown). Below this is a "New Condition" button.
- Module:** A dropdown menu with the selected option "Event".
- Redirect to:** A dropdown menu with the selected option "--Please select--".
- Event Information:** A section at the bottom of the form.

Execution mode

For all process actions, you can specify the Execution Mode:

- Standard: the execution process waits for the action to complete before proceeding to the next one
- Background: the process stops and the action is executed in background by [worker](#) or cron

New options in conditions

"in" and "not in" options have been added to conditions on picklist fields to check multiple entries. In the "has changed" option, the "any value" entry has been added to check if a picklist field has changed to any value.

Lead Status

not in

And

Cold

Contact in Future

Contacted

Hot

Lead Source

has changed to

-- Any value --

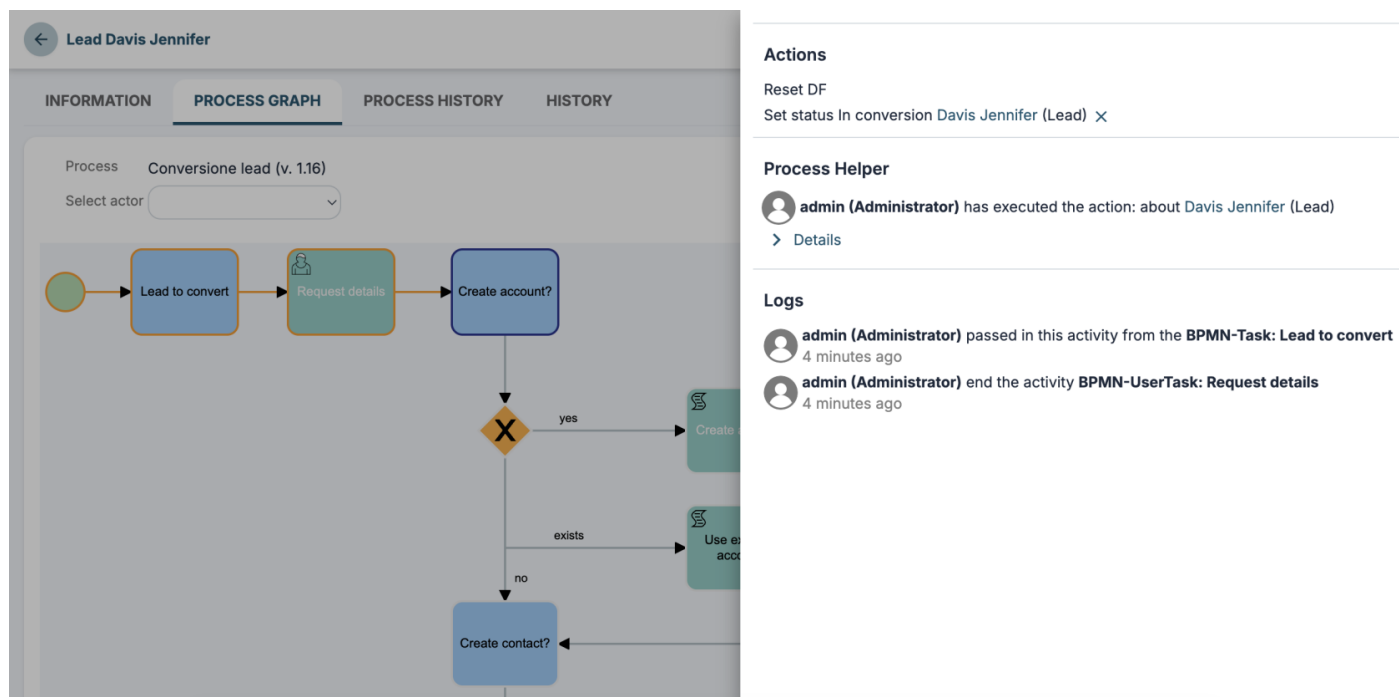
--None--

Cold Call

Existing Customer

New panel for process graph logs

Improved the process graph UI in the record detail view.



Tool-type Processes

You can create new **tool**-type processes that can be called multiple times within the same process or by multiple processes as if they were functions.

They can also be published as tools on an MCP server.

BPMN-Task: start

Activity_1yhozr4

SaveCancel

Entity --None--

When to run the check

☐ on create

☐ on create / change

☐ on change

☐ every time the condition is true

☐ only the first time the process starts

☐ when executed subprocess

☒ on tool call

☐ on relation with:

Input schema

Actions	Parameter name	Type	Entity	Required	Description
↓	ticket	entity	Ticket	✓	The id of the helpdesk, with the format 'module_id' + 'x' + 'record_id'
↑	comment	string	--None--	✓	text of the comment

Add row

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