

# Release Note vtenext 26.10

## Webservice REST > Origins allowed

Under Settings > REST Webservices, you can specify the domains permitted to call the REST APIs from a browser via an external domain.

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## Drag & drop in form filters

You can now change the column order in form filters using drag & drop.

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## Tool-type Processes improvements

The requirement to include at least one entity-type parameter when creating a tool process has been removed.

In the list under *Settings > Process manager*, the **SUBPROCESSES / TOOLS** column now also displays any tools used within the process.

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## Process variable UI improvement

The process variable selection menus have been updated to include a search function.

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## MCP Server log

An entry has been added under *Settings > System logs* to manage logs of calls to vte MCP Servers.

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## Detailed logs for AI operations

Updates performed via AI, even those explicitly requested by the user, are always identified in the record's History tab as content produced with the support of artificial intelligence.

INFORMATION

PROCESS GRAPH

PROCESS HISTORY

HISTORY

Administrator

has changed the record

Details

| Field              | Earlier value | Actual value |
|--------------------|---------------|--------------|
| SLA Estimated Time | 0             | 43200        |
| oora               |               | 0            |

6 days ago

Operation executed with AI support

+

Administrator

has created the record

6 days ago

Operation executed with AI support

Under *Settings > System Logs > AI Agents*, the user's choice to approve or disapprove tool execution is displayed.

```
2026-07-31 09:08:32 [INFO] HITL threadId:800 userid:1 approve tool call: Array
(
  [0] => Array
    (
      [tool_call_id] => 56d634ea-256b-44ab-89a9-1d86c51290c0
      [type] => approve
    )
)
```

## AI Process Action Review

Certain configuration settings have been removed from the *Call LLM* and *Call agent* process actions; they are now retained solely within the general configuration under *Settings > AI Tools*. Additionally, you can inherit properties from a model's or agent's standard configuration by selecting the **Default** option.

Action: Call LLM

Save

Cancel

Action title

Execution mode

Standard: the execution process waits for the action to complete before proceeding to the next one

LLM

gpt-oss:120b cloud

Temperature

0.0

Select Option...

What sampling temperature to use, between 0 and 2. Higher values like 0.8 will make the output more random, while lower values like 0.2 will make it more focused and deterministic.

Max tokens

0

Select Option...

Maximum number of tokens that can be generated for a completion (reasoning

Max completion tokens

0

Select Option...

ed for a completion (output

System message

Sei l'assistente virtuale dell'applicazione VTENEXT.

Default

SDK Functions

Date functions

Funzioni SDK

should follow, regardless of

## HITL(Human in the loop) preview

When using the **Kitt** assistant, approval is requested to use certain tools (e.g., process tools and tools that perform write operations).  
Starting with this version, you can preview the actions the tool will perform.

 Kitt

Monday 21-09-2026

create the contact Mario Rossi related to account VTENEXT

12:10

7 tools called

Create — Raw data

Account Name

Assigned To

First Name

Last Name

VTENEXT

admin

Mario

Rossi

Your approval is needed

## Processes: timer logs improved

In the process chart, clicking on the timers also displays the scheduled execution date.

Wait 1 Days. Expected Execution: 13-08-2026 10:37:47

Logs

-  **admin (Administrator)** passed in this activity from the **BPMN-ExclusiveGateway**  
**Timer Configuration:** Wait 1 Days. Expected Execution: 13-08-2026 10:37:47  
1 month ago
-  **admin (Administrator)** end the activity **BPMN-IntermediateCatchEvent(TimerEventDefinition)**  
1 month ago

Processes: tool process logs improved

In the process graph, clicking on the initial task of a tool process displays the parameters and actual values passed during that specific execution.

Run the check on tool call.

**Input schema:**  
**Ticketid** 9×1122  
**Destinatario** richipanatest@gmail.com  
**Oggetto** TT65 - In Attesa di Risposta  
**Corpo** Gentile Cliente, la informiamo che siamo in attesa da 3 giorni di un suo gentile riscontro in merito al TT65, la preghiamo di rispondere quanto prima al fine di poter risolvere la sua segnalazione.

Logs

-  **admin (Administrator)** passed in this activity from the **BPMN-StartEvent**  
1 month ago
-  **admin (Administrator)** end the activity **BPMN-Task: Alla chiamata del Processo Tool**  
1 month ago

Additional details during background execution

If there are background processing tasks running for a specific record (see [Worker](#)), details of the ongoing operation will be displayed.



Search...

153

58

2



Ticket login fallito

Updating ... Call LLM riscrittura commento

Edit

INFORMATION

PROCESS GRAPH

PROCESS HISTORY

HISTORY

Ticket Information

Title

login fallito

Related To

Bianchi Riccardo

SHORTCUTS

Comments

Talks

# LLM UI Improvement

The LLM configuration interface has been improved, allowing users to choose from a list of supported providers and their respective models.

### Configure LLM

Here you can configure an LLM model according to the [OpenAI format](#)

Test

Save

Cancel

Active☒

Name

Provider

Ollama

Base URL

https://ollama.com

OpenAI suffix

/v1

Final URL

https://ollama.com/v1/chat/completions

API Key

.....

Model

✓ deepseek-v4-flash:0731

deepseek-v4-pro:0813

deepseek-v4.1-flash

Model provider, required for agents. [See supported providers.](#)

Base endpoint required by the provider's library.

Full OpenAI-compatible endpoint, required for direct connections without agents.

Model ID used to generate the response.

## Orchestrator authentication

An access token for the VTE agentic orchestrator has been added. If the orchestrator is not located in the standard `plugins/agent` path, the token must be manually added to the `config.yaml` file.

### Agents orchestrator

The vtenext agents orchestrator coordinates agents and executes automated tasks. [Install it following the manual.](#)

Save

Orchestrator endpoint

http://127.0.0.1:8120

Access token

.....

Base URL of the orchestrator service (e.g. http://127.0.0.1:8120).

If the orchestrator is located somewhere else, the token must be applied manually

## New comparison operator in Condition based fields

Added the *does not include* operator.

151

59

2

🔍 Search...

🏠

📅

📧

📧

🔔

☑️

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☆

📄

🕒

👤

👤

Settings > Condition based fields > Create new Conditional Matrix

Summary

Rule name

1. Choose module

Trouble Tickets

2. Criteria

--no conditions--

☐ Except selected roles/groups

3. Choose Conditions

Title

✓ Less or equals (<=)

Less than (<)

More or equal to (>=)

More than (>)

Equals (=)

Is not equal to (!=)

includes

does not include

Add Condition

4. Field to manage

Show

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