Update from web interface

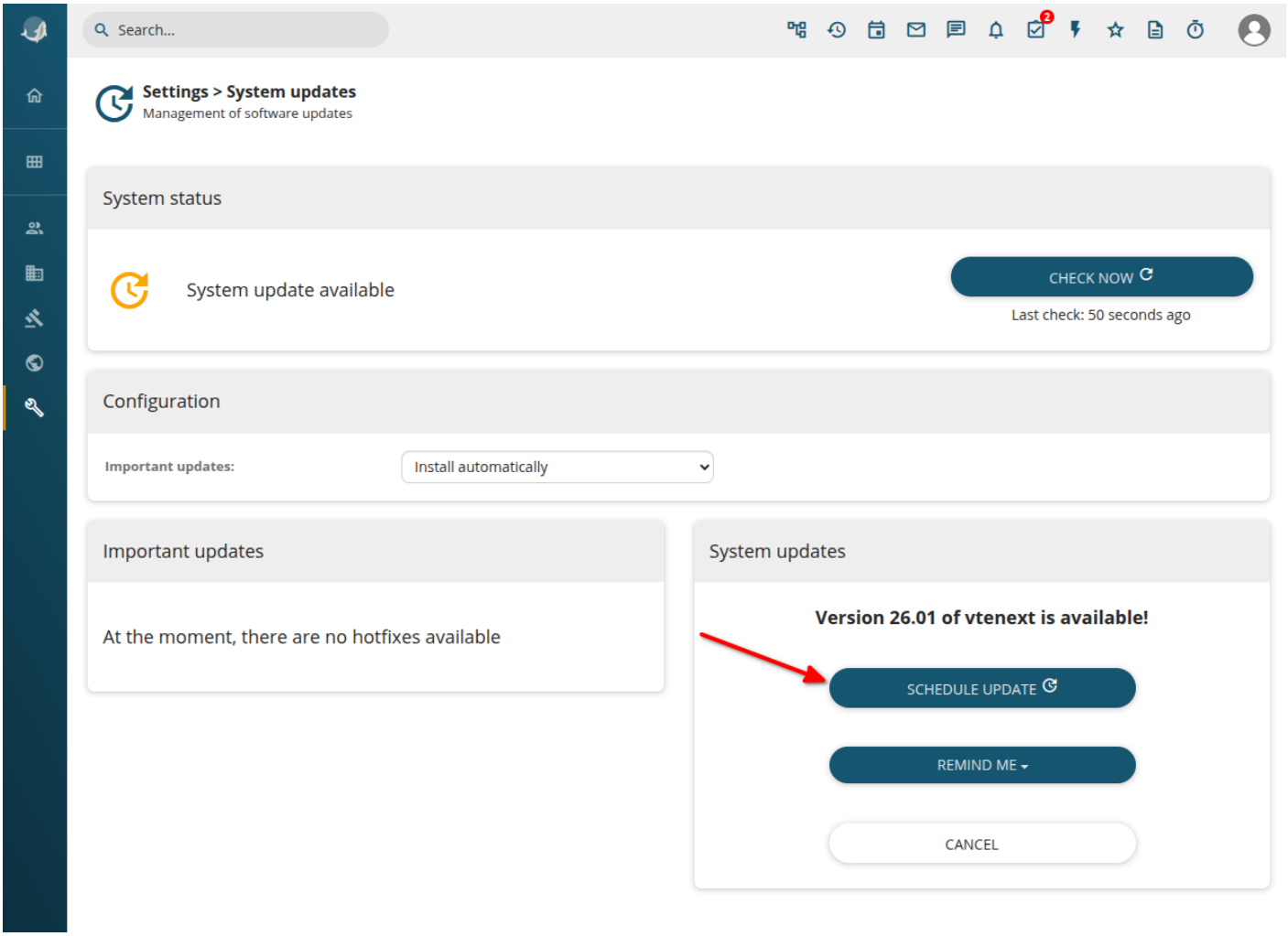
Prerequisites

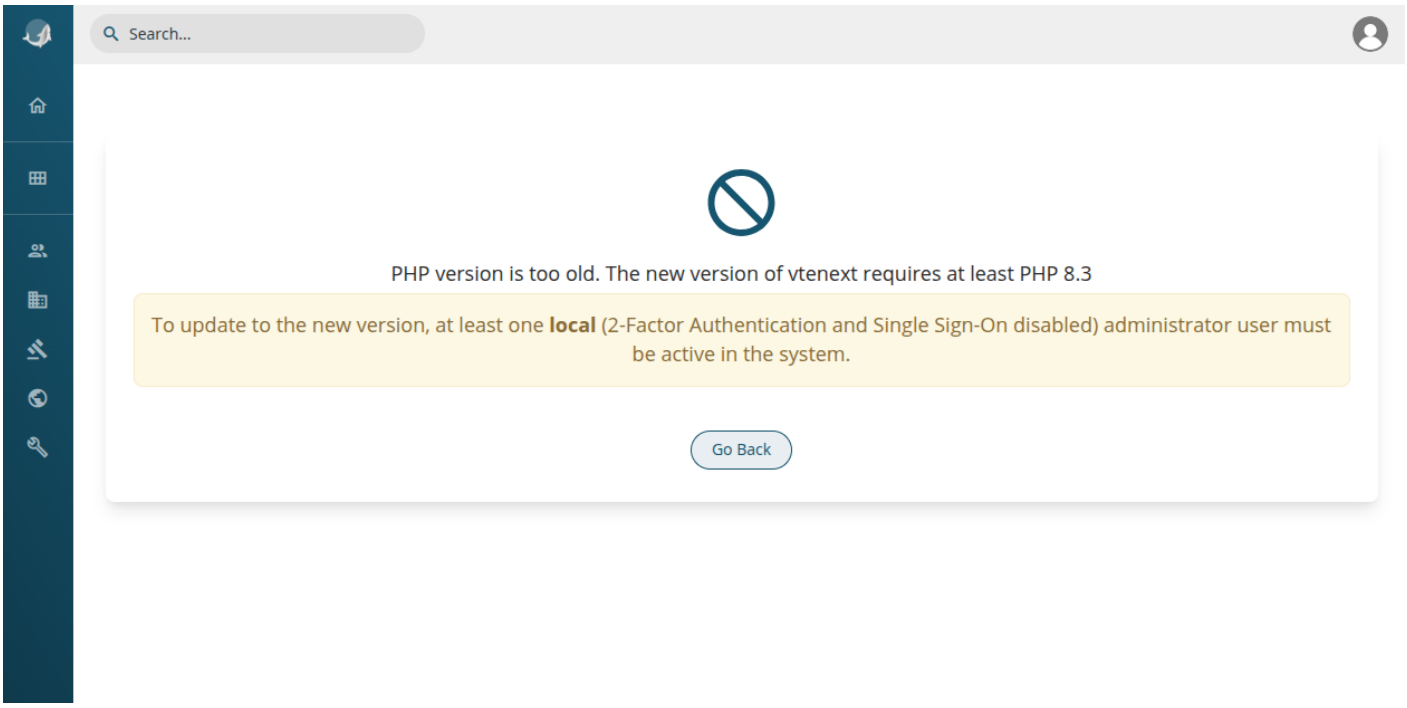
Make sure the following conditions are met before attempting to update:

1. vtenext must be updated to version **25.02.2**. Only from this version it's possible to proceed to the next update step
2. A valid license must be active
3. An admin user with **local password** (no 2-factor authentication or external single sign-on) must be present and active

Update procedure

In version 25.02.2, if the automatic check for updates is enabled, the administrator user will receive a notification about the new version, which will alert about the necessity to update the php version:

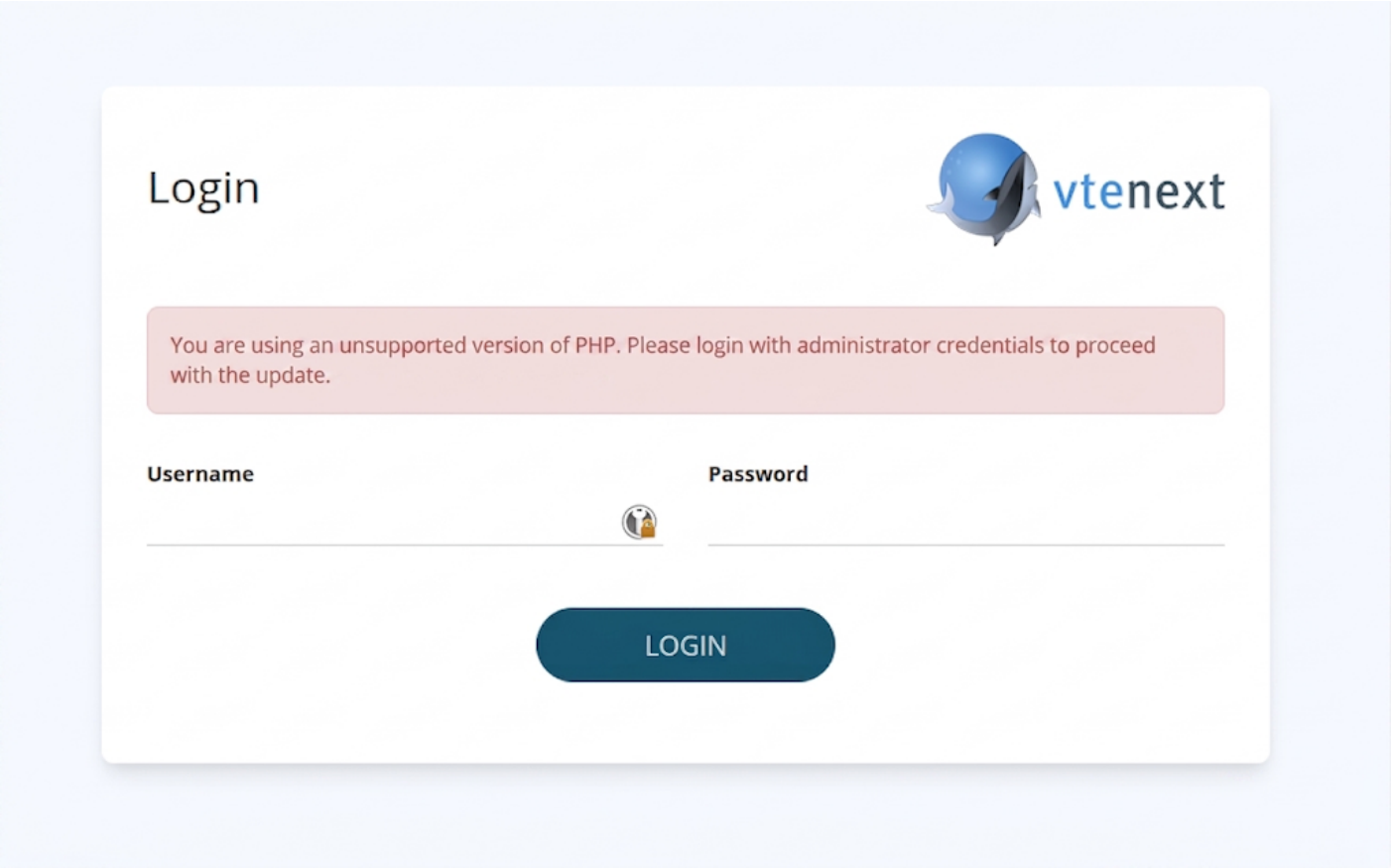




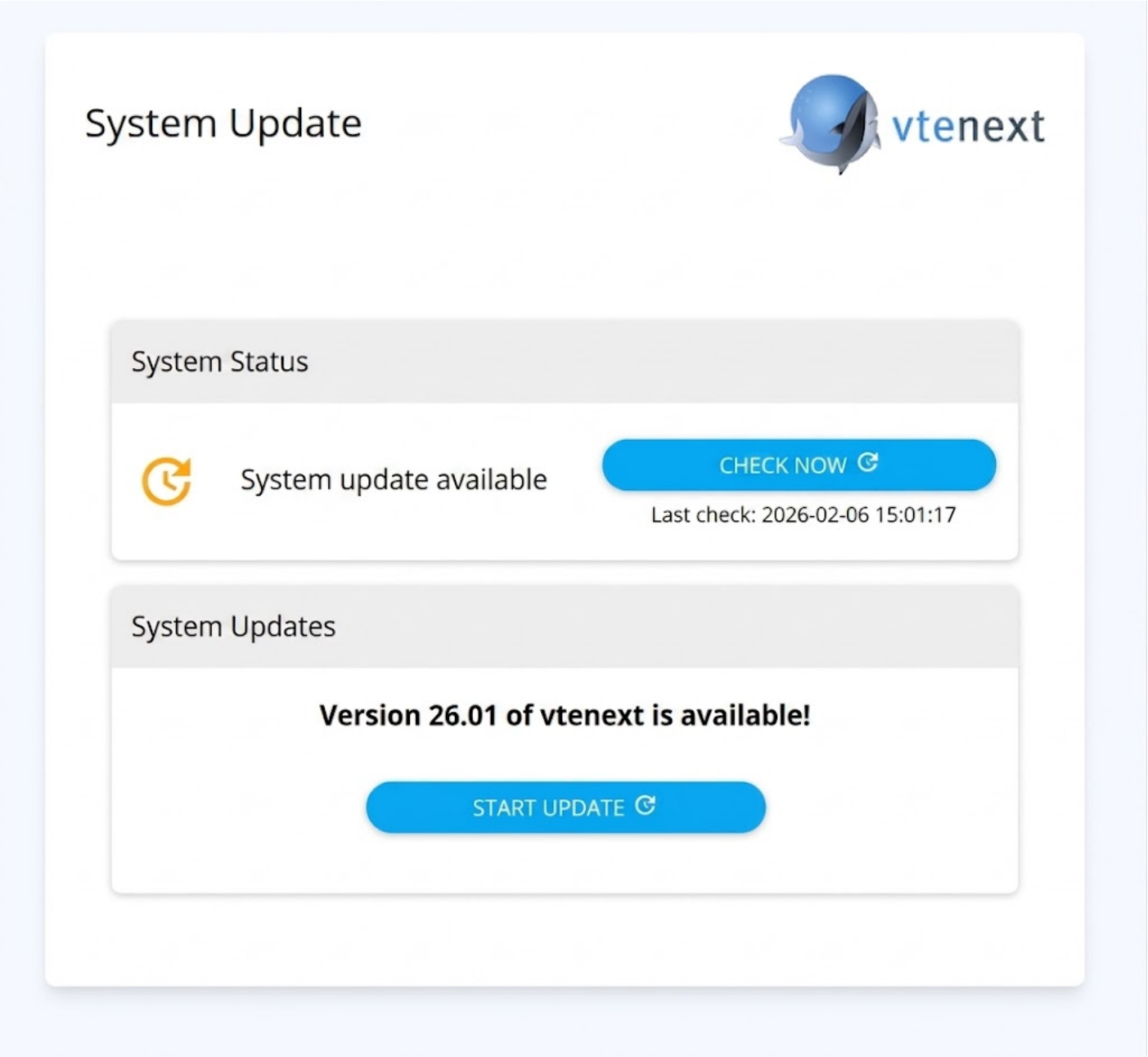
At this point there are 2 options:

- **move** the entire installation on a new host with php 8.3 (recommended Ubuntu Server 24.04), with all the necessary packages (see the Installation Requirements page). In this case, make sure the connection parameters in config.inc.php are correct in the new host and that the cron jobs are correctly activated.
- **update** the current host Operating System to a new version with php 8.3 (in this case it's strongly recommended to do a snapshot before starting)

After this move or update has been done, vtenext will enter an update only mode, which only allows the update to continue:

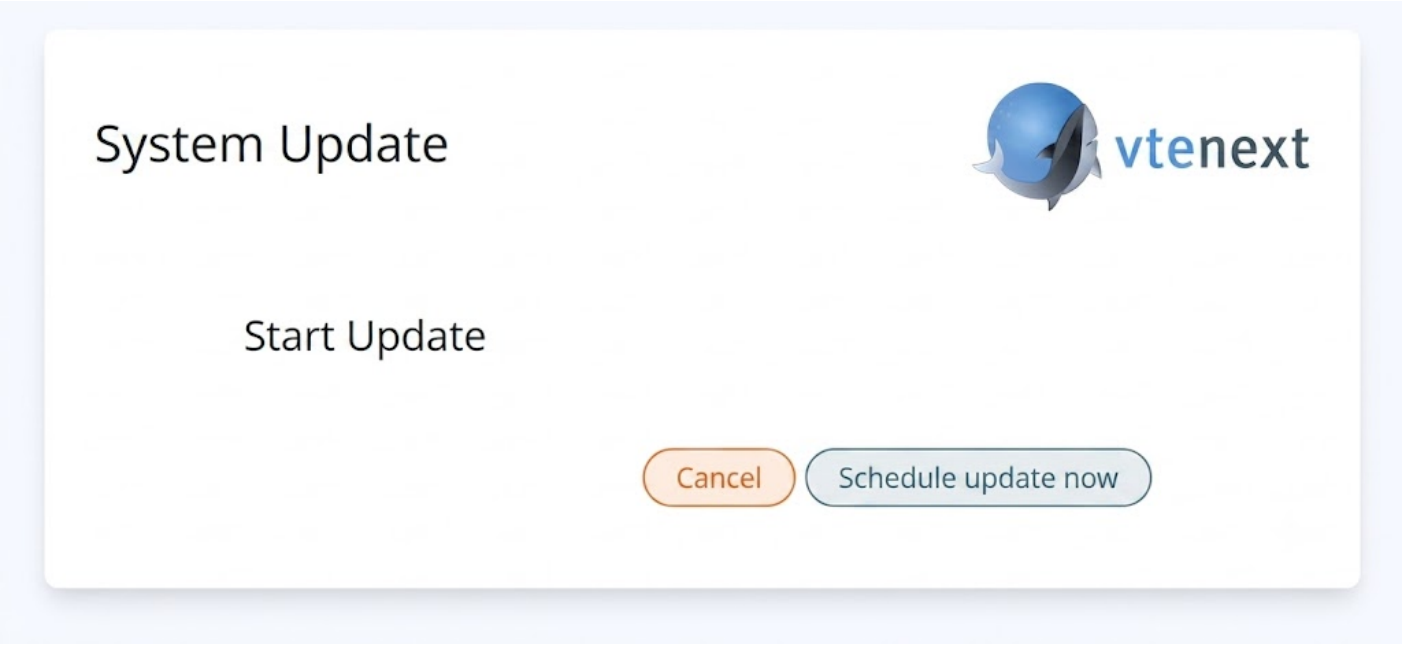


After logging in, a simplified update page is shown, where it's possible to start the update:

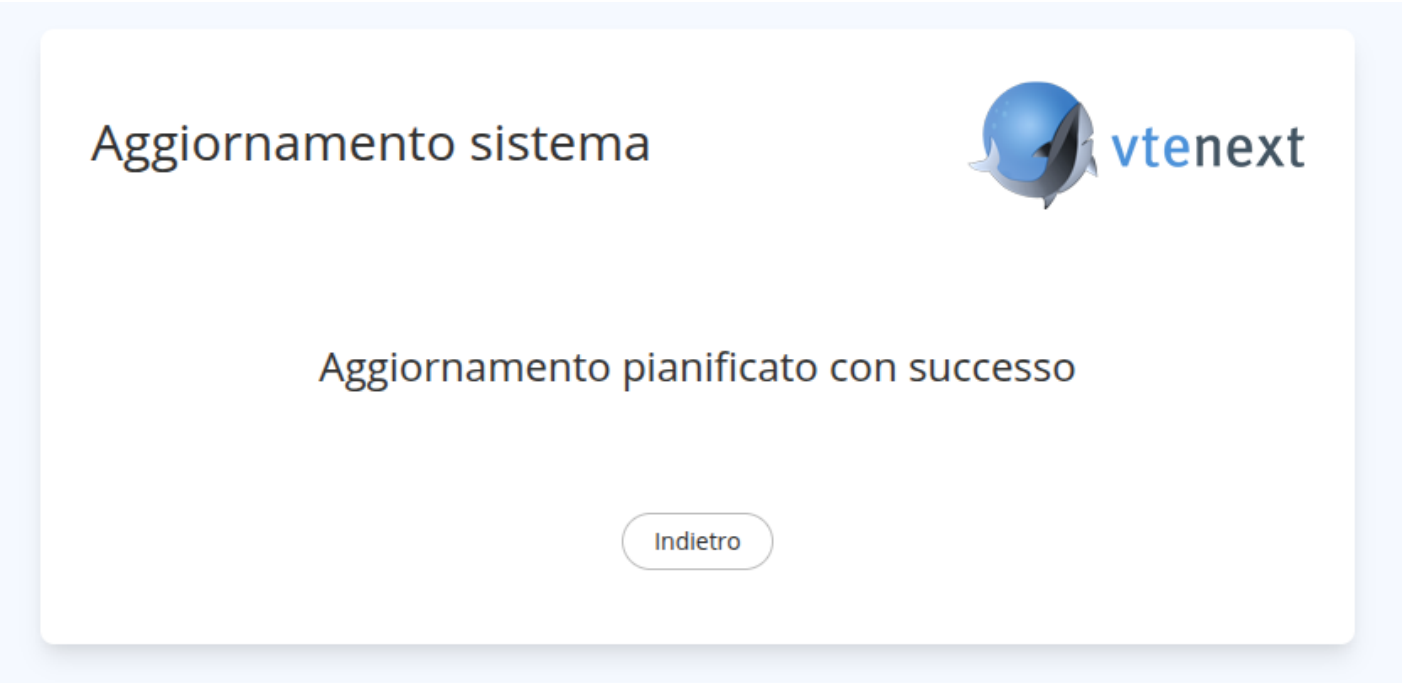


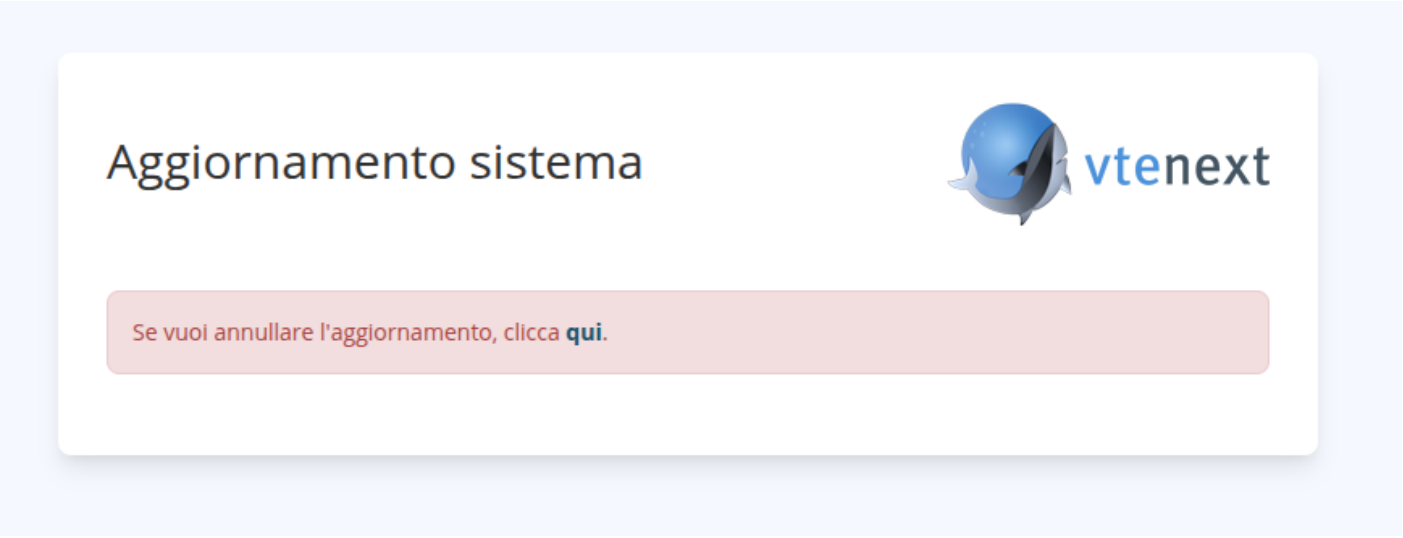
If vte cron jobs are not active or not executed recently, it may be possible that this page won't show the availability of the update. In this case click on "Check now" and wait a few minutes or manually execute the cron from the vte directory:
`./cron/RunCron.sh`
It may be necessary to execute it 2 times, until the output says something like "[INFO] Found new version available (....), checking for compatibility..."

After clicking on "Start Update" it's possible to give one last confirmation:

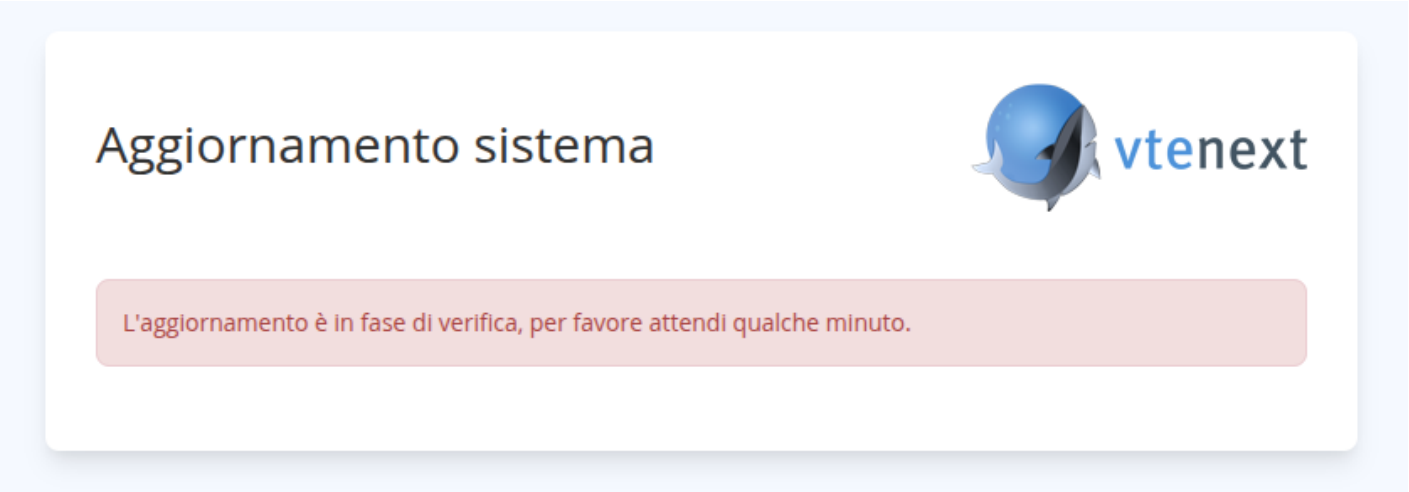


When confirmed, the update will proceed in background (if crons are enabled, otherwise the `./cron/RunCron.sh` must be executed manually).





When update starts:



Do a refresh of the page every 5-10 minutes to check for problems. At the end of the update you will be redirected to the login page and you will be able to use the new version.

Revision #12
Created 2026-02-06 14:20:08 UTC by Daniele
Updated 2026-09-29 10:12:01 UTC by Alberto