

AI Tools

LLM

You can configure an LLM model according to the [OpenAI format](#).

Configure LLM

Here you can configure an LLM model according to the [OpenAI format](#)

Active☒

Name

URL

Model

Base URL

Provider

API Key

Temperature

Model ID used to generate the response.

If it is a local model and you want to use it in agents you need to specify the endpoint URL.

To use the model in agents you need to specify the `model_provider`. See supported providers in [LangChain Reference](#).

What sampling temperature to use, between 0 and 2. Higher

TestSaveCancel

MCP Server

You can configure the MCP servers that VTENEXT exposes. For each server, you can select which tools to publish using REST APIs, custom tools, and Processes.

Technical documentation is available [here](#).

Configure MCP Server

Configure the MCP servers that vtenext exposes. For each server, select the tools to publish.

Active

☒

Base URL

http://192.168.1.48/vte2604_3477/restapi/v1/vtews/

Endpoint

http://192.168.1.48/vte2604_3477/restapi/v1/vtews/

my-mcp

Unique identifier used in the server URL endpoint.

Description

Create MCP client

☐

Automatically create an MCP client entry pointing to this server. The client will be kept in sync and deleted when the server is removed.

Published tools

Search...

(17 / 22 selected)

Base

Select

create

✓

Create a record of the specified module. To understand the fields of the specified module, you should u...

delete

✓

Delete the specified record

describe

✓

Describe the specified module and their relative fields; you must run this tool before attempting any task, to...

listtypes

✓

List the modules that have fields with 'uitype' of the specified formats

processes.processes_relat

○

ed_to

Retrieves all processes related to a specific CRM record.

query

✓

Safely execute a SQL-like query and return the result's rows. Additional notes: - The 'FROM' clause accept...

relate

✓

Relate the record with all the records in a relatelist array

retrieve

✓

Illustrate the fields of the specified record and their relative values

retrieveInventory

✓

Illustrate the fields of the specified inventory record, their relative values and the product block's information

touch.get_associated_pro

○

ducts

Retrieves the list of products associated with an inventory record (Invoices, Quotes, etc.).

touch.get_currencies

✓

Retrieves the list of active or all

touch.get_notifications

○

Retrieves svstem notifications for the

touch.get_ticket_comment

○

s

touch.write_ticket_comme

○

nt

updateRecord

✓

Update the specified record with new

MCP Client

You can configure the MCP servers whose tools you want to use. Only servers exposed via HTTP are supported.

By default you get a VTENEXT MCP and [Exa](#) MCP installed for web searches.

Configure MCP client

On save, the tool configuration will be downloaded locally so it can be used in processes and agents.

Test

Save

Cancel

Active

☒

Name

URL

https://gofastmcp.com/mcp

Authentication

None

If "VTE (Access Key)" is selected, the dedicated MCP access key of the user making the call will be used automatically for authentication. No credentials need to be entered.

Synchronize

☐

Allow a cron job to periodically check the list of tools and synchronize them if new information is available.

Notification

☐

Notify me if there are any changes to the tools.

Available tools

add_comment

tool di aggiunta commento ad un ticket

Input schema

ticket

string

REQUIRED

The id of the helpdesk, with the format 'module_id' + 'x' + 'record_id'

commento

string

REQUIRED

testo del commento

convert_lead

Starts the process for lead conversion

Input schema

leadid

integer

REQUIRED

The ID of the lead to convert

Output schema

info

string

OPTIONAL

The information if the process was delegated succesfully.

error

string

OPTIONAL

Error message if the lead conversion could not be delegated to a process.

create

Input schema

Agents

You can configure AI agents to use in your assistant and processes. An agent can use LLMs, MCP tools and RAG to complete tasks automatically.

Agents

Add

ACTIVE

NAME

DESCRIPTION

TYPE

LLM

DOCUMENTS

TOOLS

✓

My agent

Agent

gpt-oss:120b cloud

✓

Agents orchestrator

The vtenext agents orchestrator coordinates agents and executes automated tasks. Install it following the manual.

[Open the installation manual](#)

Orchestrator endpoint

http://127.0.0.1:8120

Update

Base URL of the orchestrator service (e.g. http://127.0.0.1:8080).

Assistant

The new assistant is called **Kitt** but you can change his name and photo from the user preferences. The assistant can query an LLM, an Agent or a custom REST Webservice.

Save

Active

☒

Type

Agent

Agent

Agente per assistente

Search...

< Potential advancement

Edit

INFORMATION	PLAYERS	PRODUCT LINES	CHARTS	PROCESS GRAPH	PROCESS HI:																												
Potential Information: <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Potential Name</td> <td>Potential No</td> </tr> <tr> <td>advancement</td> <td>POT19</td> </tr> <tr> <td>Related To</td> <td>Amount (€)</td> </tr> <tr> <td>demovte</td> <td>184400.00</td> </tr> <tr> <td>Type</td> <td>Expected Close Date</td> </tr> <tr> <td>--None--</td> <td>14-06-2026</td> </tr> <tr> <td>Effective closing date</td> <td>Lead Source</td> </tr> <tr> <td>04-08-2026</td> <td>Trade Show</td> </tr> <tr> <td>Next Step</td> <td>Assigned To</td> </tr> <tr> <td></td> <td>bagnato (Klazina Bagnato)</td> </tr> <tr> <td>Sales Stage</td> <td>Campaign Source</td> </tr> <tr> <td>Value Proposition</td> <td>User Conference</td> </tr> <tr> <td>Probability (%)</td> <td>Modified Time</td> </tr> <tr> <td>45.88</td> <td>25-06-2026 10:15:25</td> </tr> </table>						Potential Name	Potential No	advancement	POT19	Related To	Amount (€)	demovte	184400.00	Type	Expected Close Date	--None--	14-06-2026	Effective closing date	Lead Source	04-08-2026	Trade Show	Next Step	Assigned To		bagnato (Klazina Bagnato)	Sales Stage	Campaign Source	Value Proposition	User Conference	Probability (%)	Modified Time	45.88	25-06-2026 10:15:25
Potential Name	Potential No																																
advancement	POT19																																
Related To	Amount (€)																																
demovte	184400.00																																
Type	Expected Close Date																																
--None--	14-06-2026																																
Effective closing date	Lead Source																																
04-08-2026	Trade Show																																
Next Step	Assigned To																																
	bagnato (Klazina Bagnato)																																
Sales Stage	Campaign Source																																
Value Proposition	User Conference																																
Probability (%)	Modified Time																																
45.88	25-06-2026 10:15:25																																
SHORTCUTS - Talks - Notes RELATIONS - Activities - Contacts - Products - Documents - Quotes - Sales Order - Accounts																																	

Kitt

Related to **advancement**

Monday 29-06-2026

You

Hello

Kitt

Hello! How can I assist you with VTENEXT today?

You

What is the status of this opportunity?

Kitt

The opportunity **advancement** is currently in the "Value Proposition" sales stage.

Potentials x
advancement x

Continue the conversation with the assistant

- summarize
- process text
- translate

These quick actions can also be published as MCP tools.

Where do we start?

Tell me directly what you need

Start a conversation with the assistant

➤

Trouble Tickets x IPERAMMORTAMENTO 2026... x

Or choose a quick action

- ≡ Process text

📄 Description summary

📄 Summary of comments

Agent Logs

An entry has been added in Settings > System logs to control agent logs.

AI actions in ProcessMaker

You can configure process actions and run:

Call LLM

Make a request to an LLM and use the response in the process.

Call MCP tool

Run an MCP tool.

Call agent

Make a request to an Agent to complete tasks automatically and use the response in the process.

Call process tool

Run a [tool-type Process](#).

Revision #1

Created 2026-07-30 15:42:00 UTC by Admin

Updated 2026-07-30 15:42:55 UTC by Admin