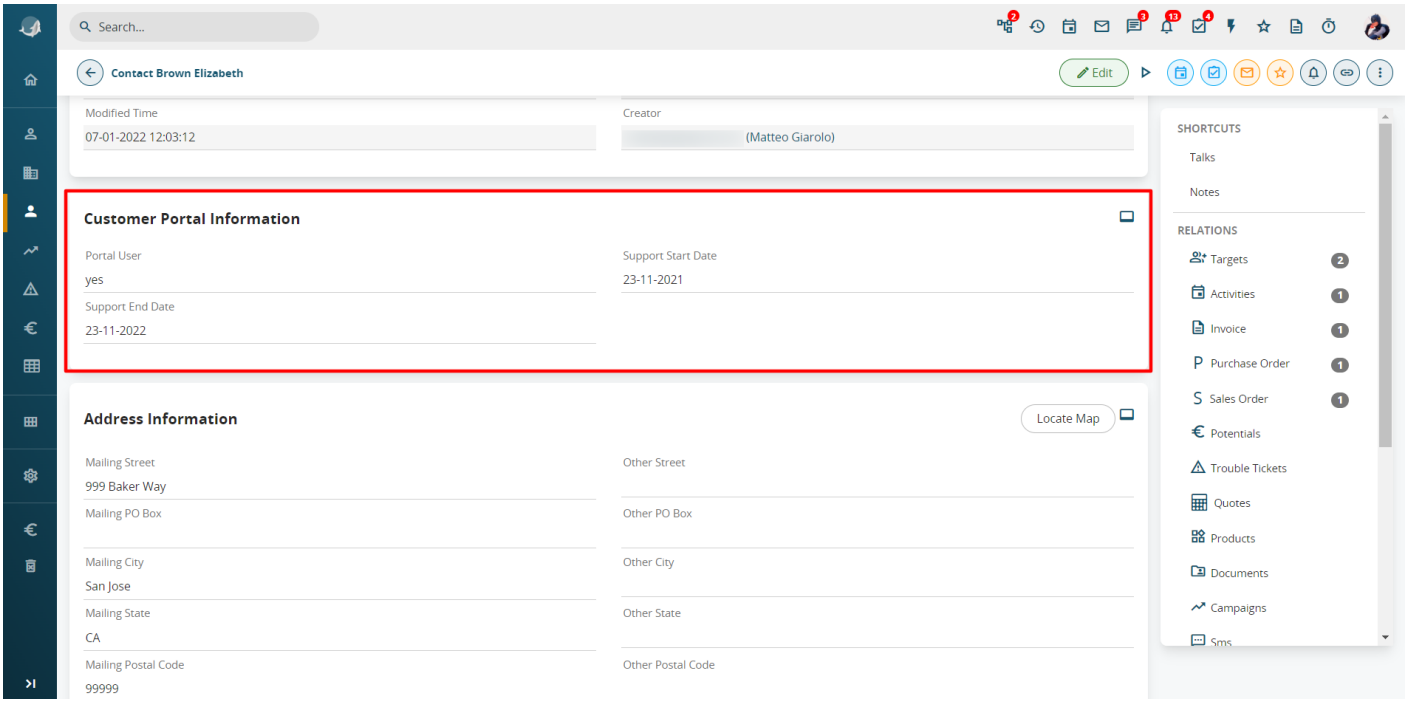
18.3.1 Enabling the customer portal for a user

Only the contacts in your vte can be enabled in your customer portal. Inside the single contact card, flag the control box in the PORTAL USER block and enter a support start date and an end date.

When the flag is enabled, the system autonomously sends a message to the address indicated in the email field with the credentials to access your portal. The dates, on the other hand, determine the effective access period you allow your customer.



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