

6.4 FAX Module

vtenext can be enabled to send faxes. To configure the transmission of Fax messages login as an Admin user and go to Settings > Outbound Fax server.

To enable the transmission of faxes from vtenext you need to set up an email-to-fax service. This service can be requested from your mobile communications provider or by contacting vtenext partners.

Once the service has been set up you can define the email addresses authorised to send faxes (faxes can only be sent from authorised email addresses). To send a fax from the email function simply send a mail to an address with the following structure:

country code and callee number @ service provider domain . it/ com/...

The following must therefore be indicated in vtenext:

- Data of the mailbox enabled to send Faxes
- Country Code
- Fax service provider domain

Server Name	Specify the outbound email server address referred to the mailbox enabled for sending faxes
User Name	Login to access the mailbox
Password	Password associated with the mailbox
Requires Authentication?	Specify Yes/No depending on the characteristics of the email server (generally Yes)
Domain to apply to fax numbers	This information is supplied by the fax service provider
Fax service account	State the account name for the fax service; this information is supplied by the fax service provider
Code to apply to fax numbers	Specify the country code (39 for Italy)
Name displayed in the fax message	this function depends on the service provider - it might not be enabled

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Settings > Outgoing Fax service

Configure your Outgoing Fax Server

Fax Server Settings

Server Type

Server Name

User Name

Password

Requires Authentication?

No

Fax Service Advanced Settings

Domain to apply on fax numbers

Account for the fax service

Prefix for fax numbers

Name displayed on sent fax

EDIT

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