

8.3 Services

Like the Products module, designed to distinguish the catalogue of physical products in the inventory, the Services module distinguishes services such as training and assistance packages, defined by a duration (hours, days, years).

Key fields of the Services record:

Service Name	Name of the service
Usage Unit and Number of Units	State the unit of measurement of the service and the number of units
Active	Active means available for sale (this means that inactive services cannot be entered in quotes, orders, etc.)

The screenshot displays the 'Service Assembly' record in a CRM system. The interface includes a search bar at the top, a navigation menu on the left, and a main content area with tabs for 'INFORMATIONS', 'PROCESS GRAPH', 'PROCESS HISTORY', and 'HISTORY'. The 'INFORMATIONS' tab is active, showing 'Service Information' and 'Pricing Information' sections. The 'Service Information' section includes fields for Service Name (Assembly), Service No (SER4), Usage Unit (Hours), No of Units (0), Category (--None--), Sales Start Date (01-06-2022), Support Start Date (01-06-2022), Time created (01-06-2022 14:35:39), and Creator (Matteo Giarolo). The 'Pricing Information' section includes Price (€) (100.00) and Commission Rate (%) (0). A right-hand sidebar contains 'SHORTCUTS' and 'RELATIONS' lists.

Taxes are treated with the same configuration as that described for the Products module.

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