1.2 Flows managed by vtenext
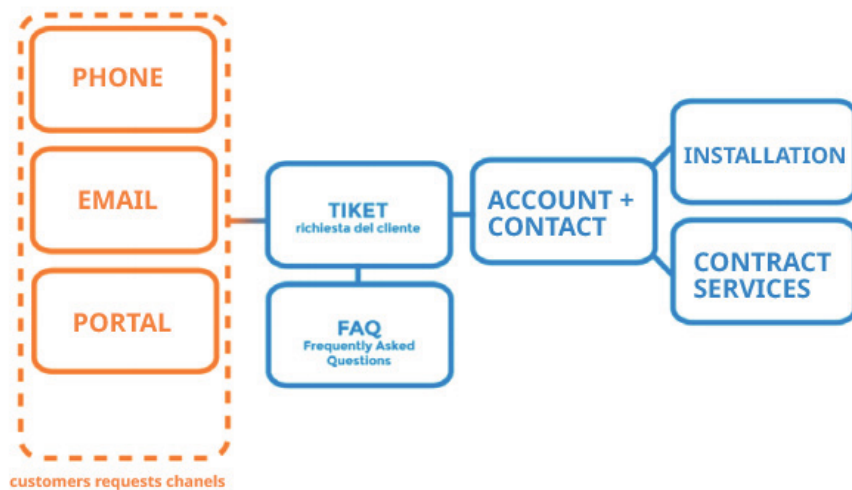
Customer acquisition cycle

Acquired customer cycle

Assistance cycle

customers requests chanels

Purchasing cycle (vendors)

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