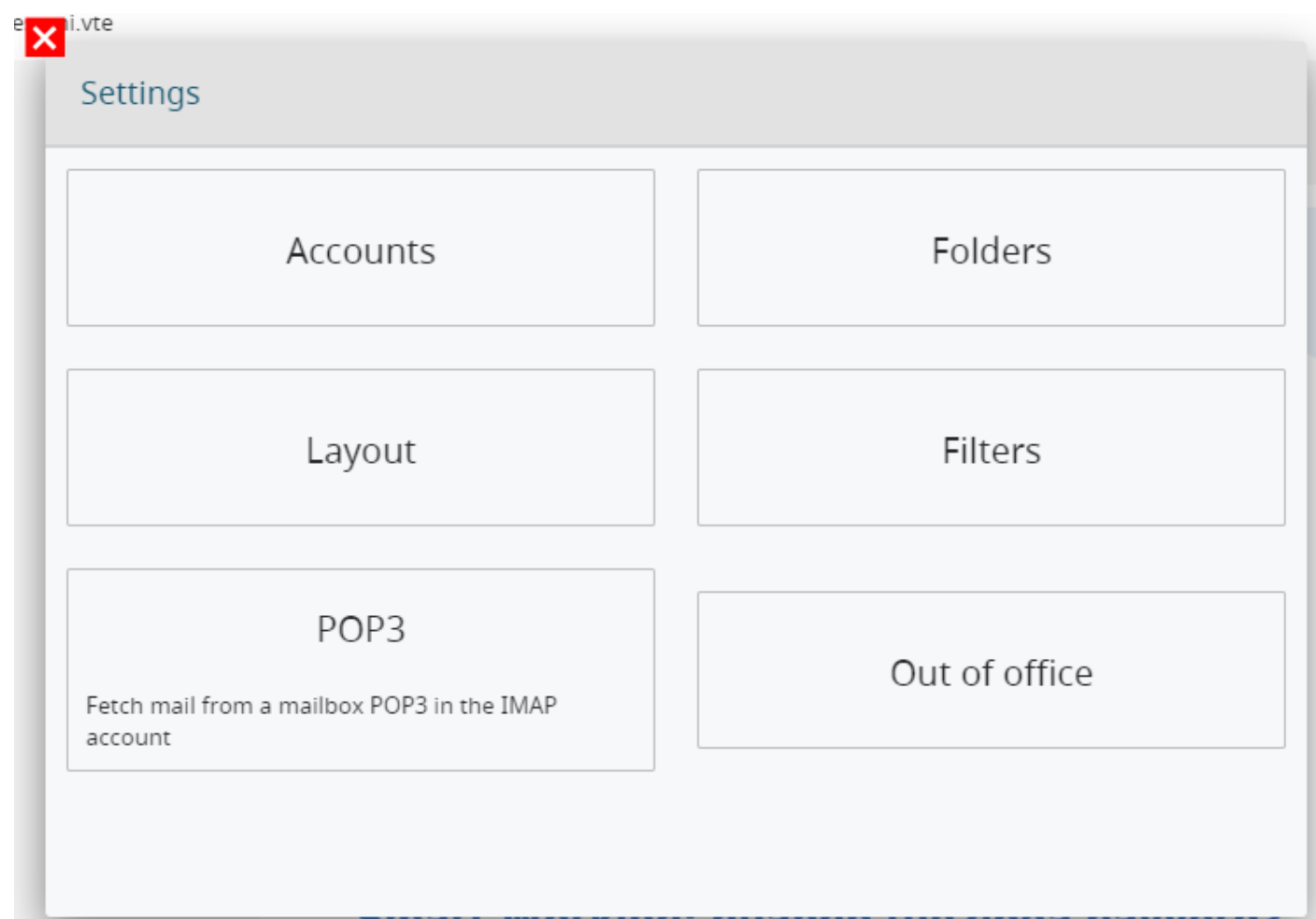


5.2.1 IMAP configuration and folders

Once you have set the SMTP server (see above), the IMAP server can be set up here or directly from the Messages module of each user through the cogwheel icon > Account.

Each user will be able to manage multiple mailboxes, both on servers configured in the Admin Settings and on other servers.



Name	choose the account type from among proposed types or choose Custom
Server	mail server address for IMAP access
Port	SSL/TLS if present

Domain	specify the domain, for example company.com
Signature	selecting "Custom" makes it possible to enter text, images, and links as a personal signature at the foot of email messages, while selecting "Company Name" (Acme, in the example) allows the signature configured in settings to be used. This new function is called " Centralized signature "
Layout	it allows to set the email layout choosing between the following configurations: <ul style="list-style-type: none"> - show previw description in message list; - enable thread view; - merge account folders.
Filters	it allows to create rules to move mail within folders of the selected account
POP3	it allows to manage mail coming from pop3 mailbox directly within the account created.
Out of office	it allows to apply rules to send automatically email.

Settings > Accounts

Save Cancel

Account Custom

User Name

Authentication method Password

Email optional

Password

Description optional

Main ☐

Mail Server Settings (IMAP)

Server Name

Port

SSL/TLS --None--

Domain

Settings > Accounts

Save Cancel

Mail Server Settings (IMAP)

Server Name

Port

SSL/TLS --None--

Domain

Mail Server Settings (SMTP)

SMTP server Custom

Server Name

Port

User Name

Password

Requires Authentication? ☐

13-01-2021 08:03

Settings > Accounts

SAVE CANCEL

Account Gmail

User Name @gmail.com

Authentication method Password

Email @gmail.com

Password

Description @gmail.com

Main ☒

Mail Server Settings (SMTP)

SMTP server Gmail

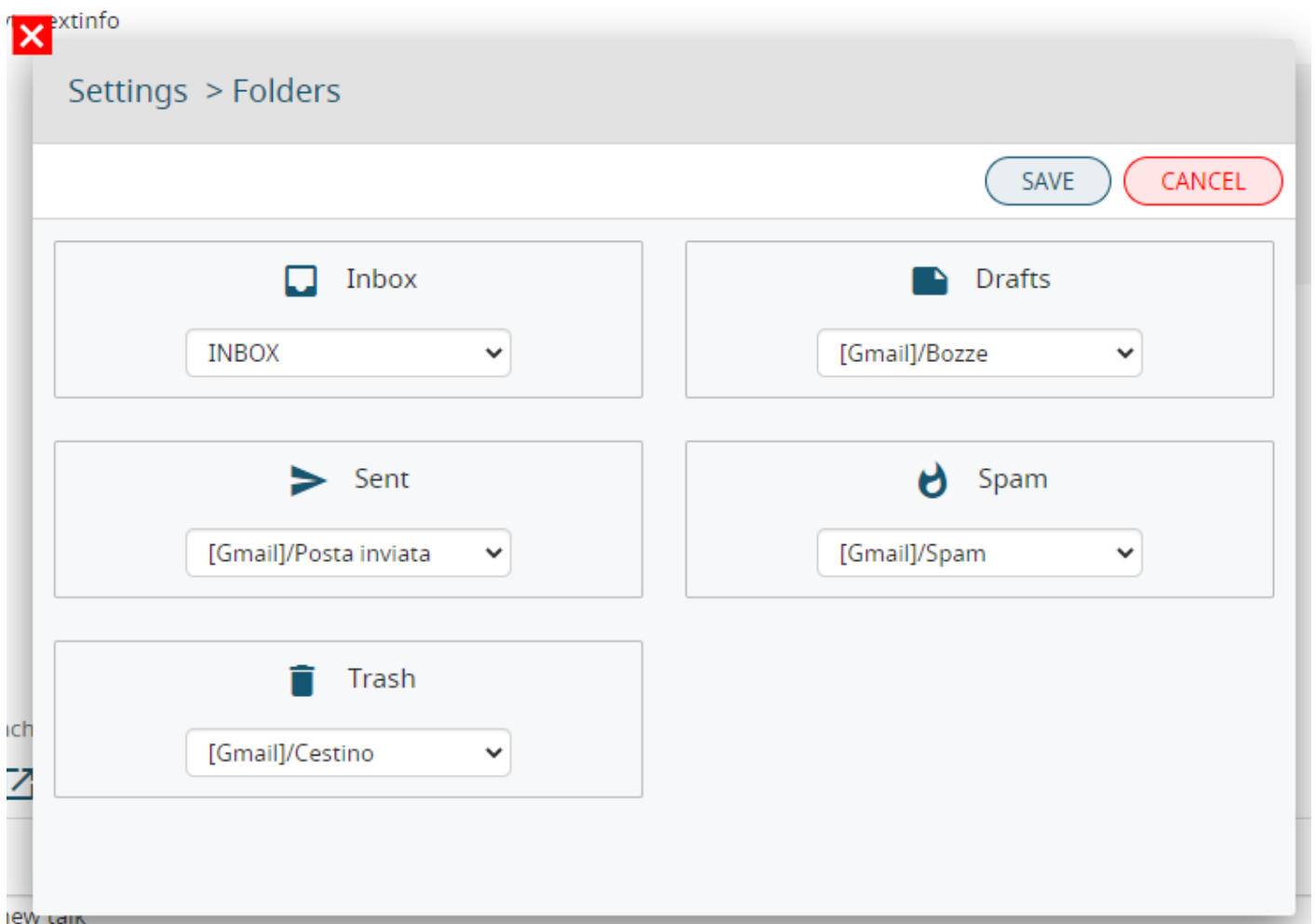
Signature

Signature template Acme

\$Users | first_name\$ \$Users | last_name\$
\$Users | roleid\$

After having entered the access credentials, set up the main folders for incoming emails, sent emails, drafts, bin and spam.


The user can change the layout at any time by accessing Folders from the Messages module
















Once the configuration, of one or more accounts is ended, you can find in the Message module the list of the folders (standard and special) divided for each account or in a unified version. This allows the user to display, for example, all the incoming emails from different addresses in one single folder.

Special folders

There are two special folders in the folders list:

- **Shared:** contains emails that other users have shared with you via a conversation (see below);
- **Imported:** contains all the Messages that are not included in any of the user's IMAP accounts for various reasons, but are linked to a vtenext record;
- **Flagged:** contains emails marked 
- **Scheduled:** contains all the scheduled messages that have to be sent, according to the chosen time and date.

Folders			
	Shared		
	Flagged		1
	Outgoing		4
	Inbox		
	Drafts		
	Sent		
	Trash		27
	Chats		
	Contacts		
	Emailed Contacts		
	Junk		

Below examples of PEC email configuration:

PEC Aruba

Name	Choose the Custom option
Server	IMAP: imaps.pec.aruba.it SMTP:smtps.pec.aruba.it
Port	IMAP: 993 SMTP: 587 SSL/TLS if present

PEC Legailmail

Name	Choose the Custom option
Server	IMAP: mbox.cert.legalmail.it SMTP: sendm.cert.legalmail.it
Port	IMAP: 993 SMTP: 465 SSL/TLS if present

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