

8.3 Services

Like the Products module, designed to distinguish the catalogue of physical products in the inventory, the Services module distinguishes services such as training and assistance packages, defined by a duration (hours, days, years).

Key fields of the Services record:

Service Name	Name of the service
Usage Unit and Number of Units	State the unit of measurement of the service and the number of units
Active	Active means available for sale (this means that inactive services cannot be entered in quotes, orders, etc.)

Service Assembly

INFORMATIONSPROCESS GRAPHPROCESS HISTORYHISTORY

Service Information

Service Name

Assembly

Usage Unit

Hours

No of Units

0

Category

--None--

Sales Start Date

01-06-2022

Support Start Date

01-06-2022

Time created

01-06-2022 14:35:39

Creator

(Matteo Giarolo)

Service No

SER4

Active

yes

Website

Assigned To

(Matteo Giarolo)

Sales End Date

01-06-2022

Support Expiry Date

01-06-2022

Modified Time

01-06-2022 14:35:39

Pricing Information:

Price (€)

100.00

Commission Rate (%)

0

SHORTCUTS

Talks

Notes

RELATIONS

Trouble Tickets

Quotes

Purchase Order

Sales Order

Invoice

Price Books

Leads

Accounts

Contacts

Potentials

Documents

Service Contracts

Messages

Processes

Taxes are treated with the same configuration as that described for the Products module.

Revision #1

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