

# 10.2 Timecards

It is possible to associate resolution actions with the tickets. This is a second level of detail, if a ticket requires more actions for the problem to be resolved.

**Creating Timecard** [Save] [Cancel]

**Timecard Information**

Date: 25-02-2022 [📅]

Assigned To: User [v] qnecklqelozjhxwhg@pptrvv.com (Captain America) [🔍]

Units: 1 [input]

Time (hh:mm): 00:05 [input]

Ticket: Software Issue [🔍]

Product Name: Search... [🔍]

type: Comment [v]

New Timecard:

**Description Information**

Description: [Rich text editor toolbar]

<b>Date</b>	Date of intervention
<b>Assigned to</b>	User or group of users
<b>Unit number</b>	Number of units involved in the intervention
<b>Time</b>	Time spent
<b>Product</b>	Link to the product concerned
<b>Ticket</b>	Reference Ticket
<b>Create Timecard</b>	If active, it allows you to create a new Intervention upon saving
<b>Change Status</b>	Change reported ticket status
<b>Assign ticket to</b>	Allows you to reassign the reported ticket

The sum of the duration of Interventions relating to any given ticket is shown in the Hours or Days field of the ticket.

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