

17.10 Linked picklist editor

Configuring Linked Picklist fields means establishing a dependency between the values of two drop-down menus.

For example, the Invoice field will propose the content based on the previously selected value in the drop-down Status menu. To create a new link between two picklists from Settings > Linked picklist editor, select the reference module and then indicate the pair of picklists to link.

Settings > Linked picklist

Edit links between picklist

Select Module

Trouble Tickets

First picklist

Severity

Second picklist

Priority

Next >

Cancel

Fill in the dependency matrix:

Settings > Linked picklist

Edit links between picklist

Select Module

Trouble Tickets

First picklist

Severity

Second picklist

Priority

Save

Cancel

Second picklist:

Priority

Minor

Low

Normal

High

Urgent

Major

Low

Normal

High

Urgent

First picklist: Severity

Feature

Low

Normal

High

Urgent

Critical

Low

Normal

High

Urgent

Enable all

Disable all

The first line (table header, in bold) shows the values of the first picklist. Below each value, you must activate the desired values for the second picklist in the respective column.

For example, when you choose the Invoice value in the first picklist, the second picklist will propose the values you have activated in this matrix in the Status column.