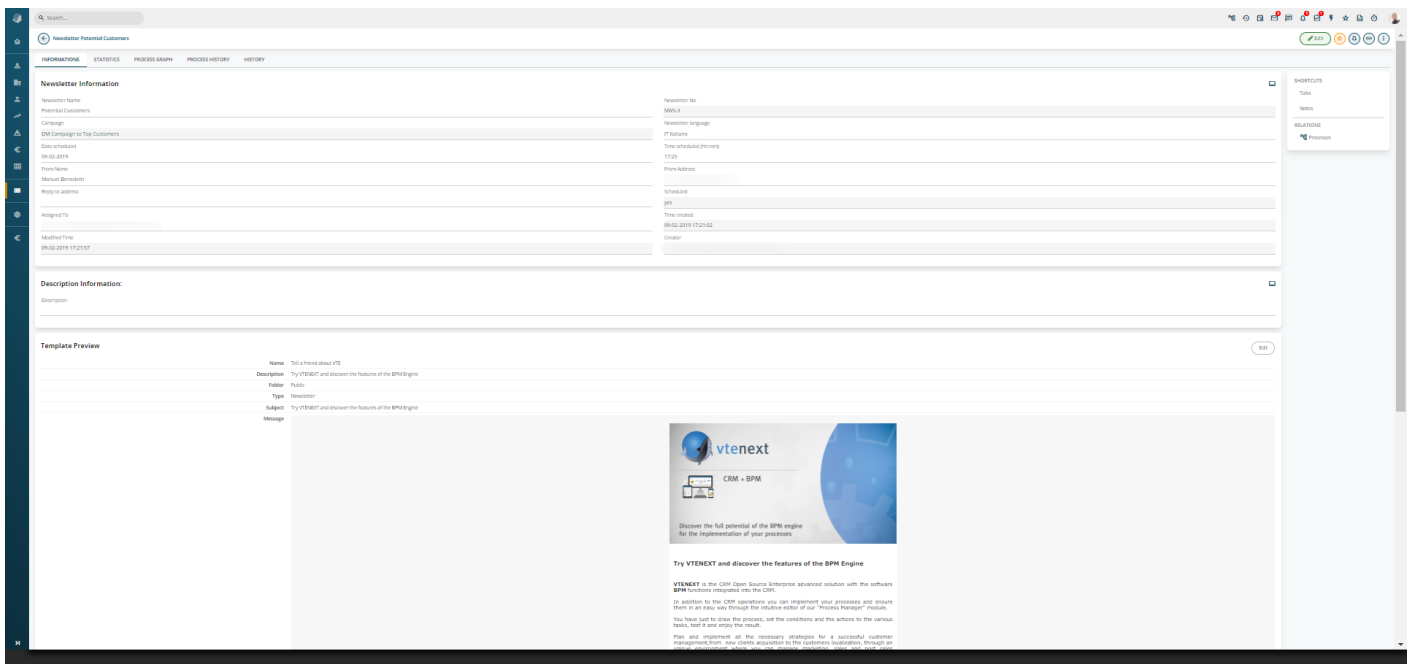


6.1.3 Step 3: Newsletter

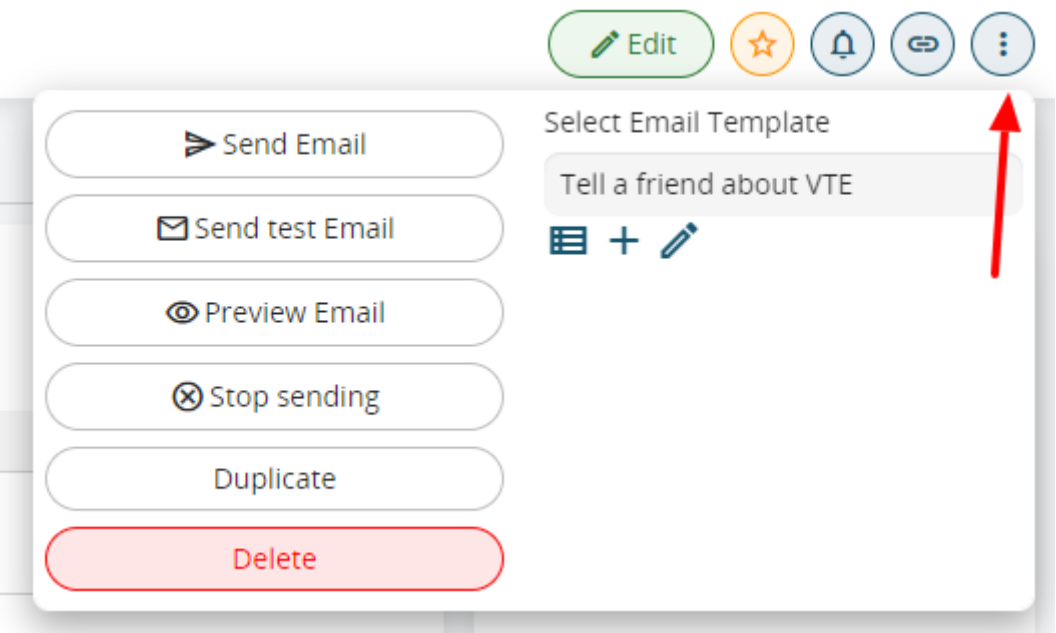
Return to the campaign record and, through the “Relations” menu, choose the Newsletter module then choose Add Newsletter. A new newsletter tab will be created.

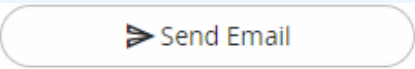
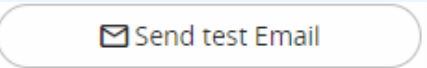
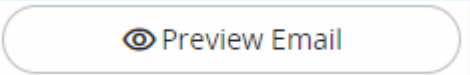
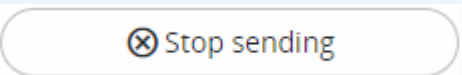
Newsletter Name	Choose a name that is connected to the newsletter objective (the name remains internal to vtenext)
Campaign	This field is filled in with a connection to the “parent” campaign
Date scheduled	Schedule the date on which the newsletter is to be sent out
Newsletter sending hour	Schedule the time when the newsletter will be sent out
From Name	Name of the sender, which will be visible to the recipients
From Address	The newsletter will appear to recipients as having been sent from the indicated address, to which they can send replies (we suggest using an existing and monitored address)
Scheduled	The default field is set with the value “No”. It will automatically switch to “Yes” when you give the order to send. Therefore No identifies a newsletter created but not scheduled / sent, while Yes indicates a scheduled / sent newsletter.

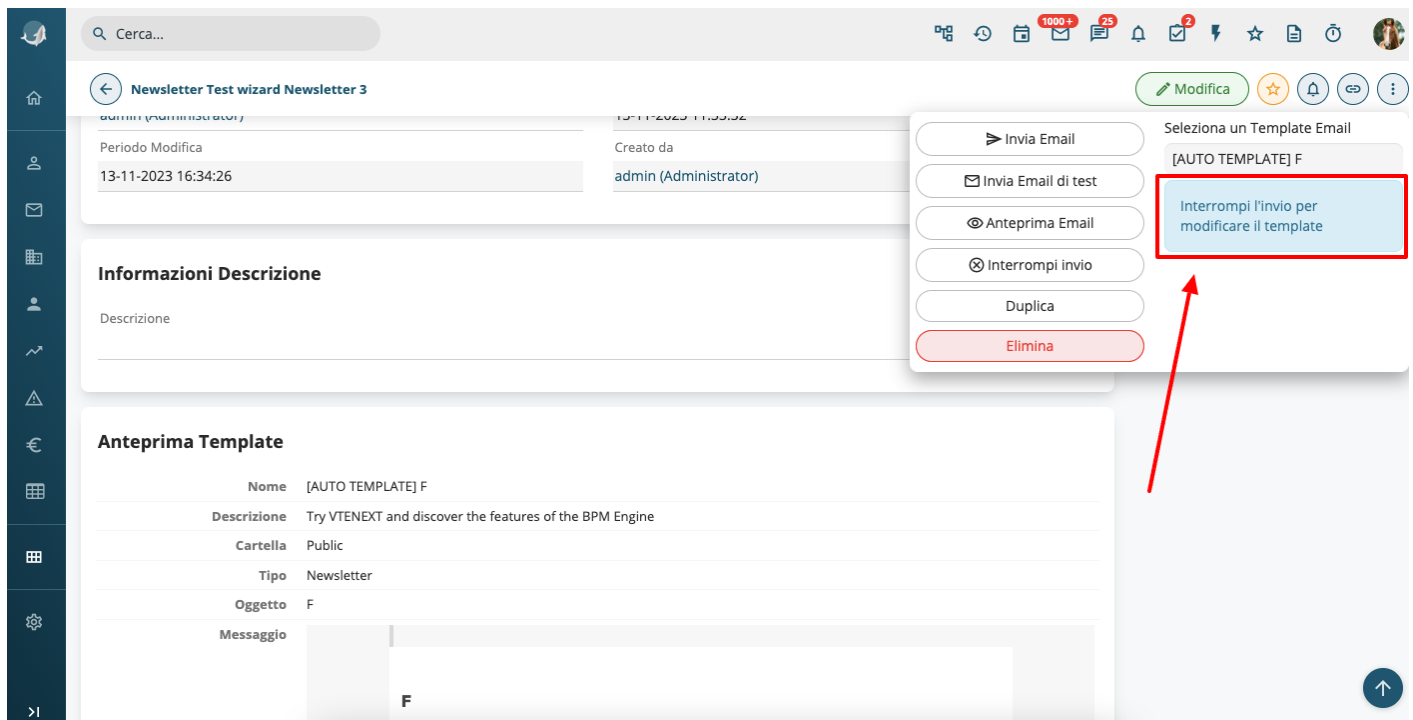


You must now associate a template with the newsletter, subsequently defining the contents that your target will receive in the mailbox. Use the “Select an Email template” panel located in the

“Other” menu.



	select a template from among those present in the system
	create new template
	edit the selected template
	Send or schedule transmission in accordance with the Campaign-Target-Newsletter setting
	a test of the newsletter is sent to the user’s email address (always recommended)
	displays a template preview window (always recommended)
	It allows to stop sending newsletter



Once the newsletter has been scheduled (the SEND button has been pressed), it is no longer possible to modify the template. To do so, you must interrupt the sending process. At that point, the Edit button (for modifying the template itself) reappears, and you can then resend it.

Notes on sending. Once you have clicked on “Send email” the newsletter is scheduled to be sent on the date and at the time indicated in the **Schedule Date** and **Schedule Time** fields (if these values are referred to the past the newsletter will be sent immediately), with the parameters entered in “Sender Name” and “Sender Address”. Once you have clicked the button the action **cannot be cancelled from the interface**.

Warning! To ensure the Newsletter sending operation is successful, you must configure cronjob on the server on which vtenext is installed. For more details, refer to the chapter CRONJOB – Processes to schedule.

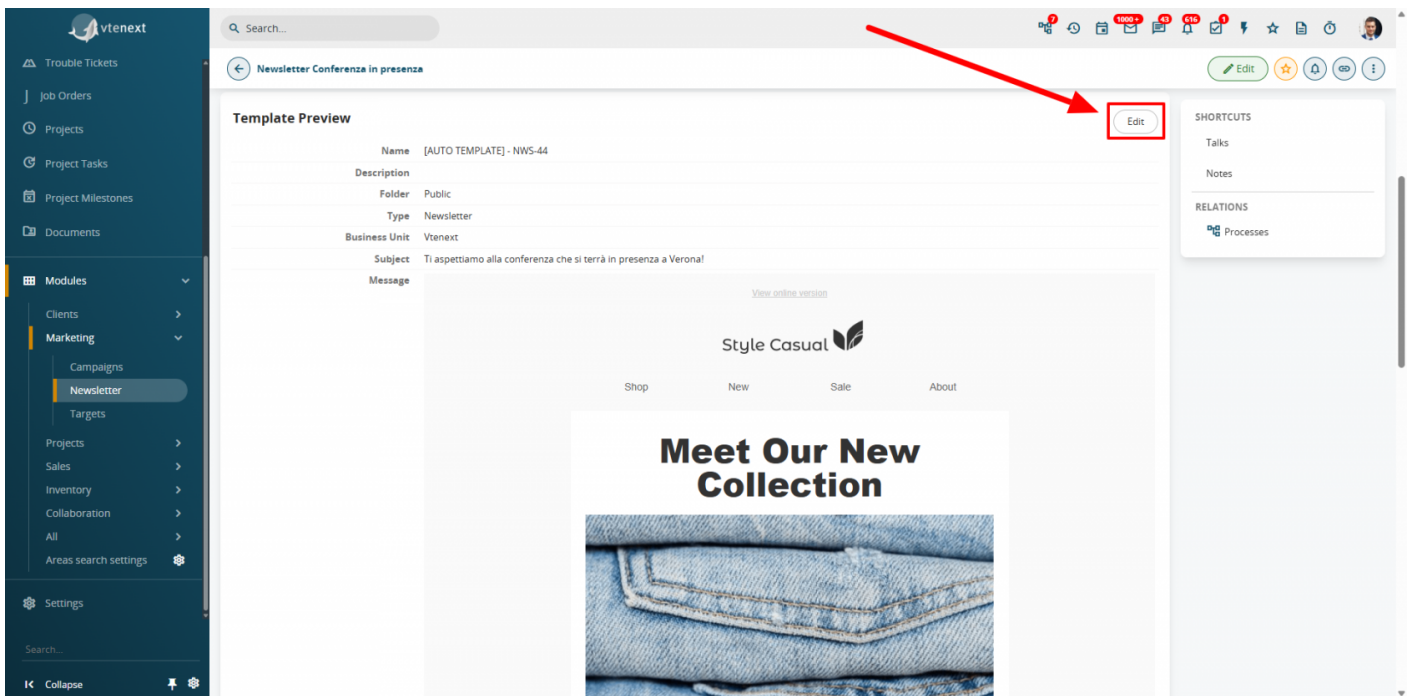
DUPLICATING A NEWSLETTER

When a newsletter is duplicated, the link to the template used in the original newsletter is also maintained.

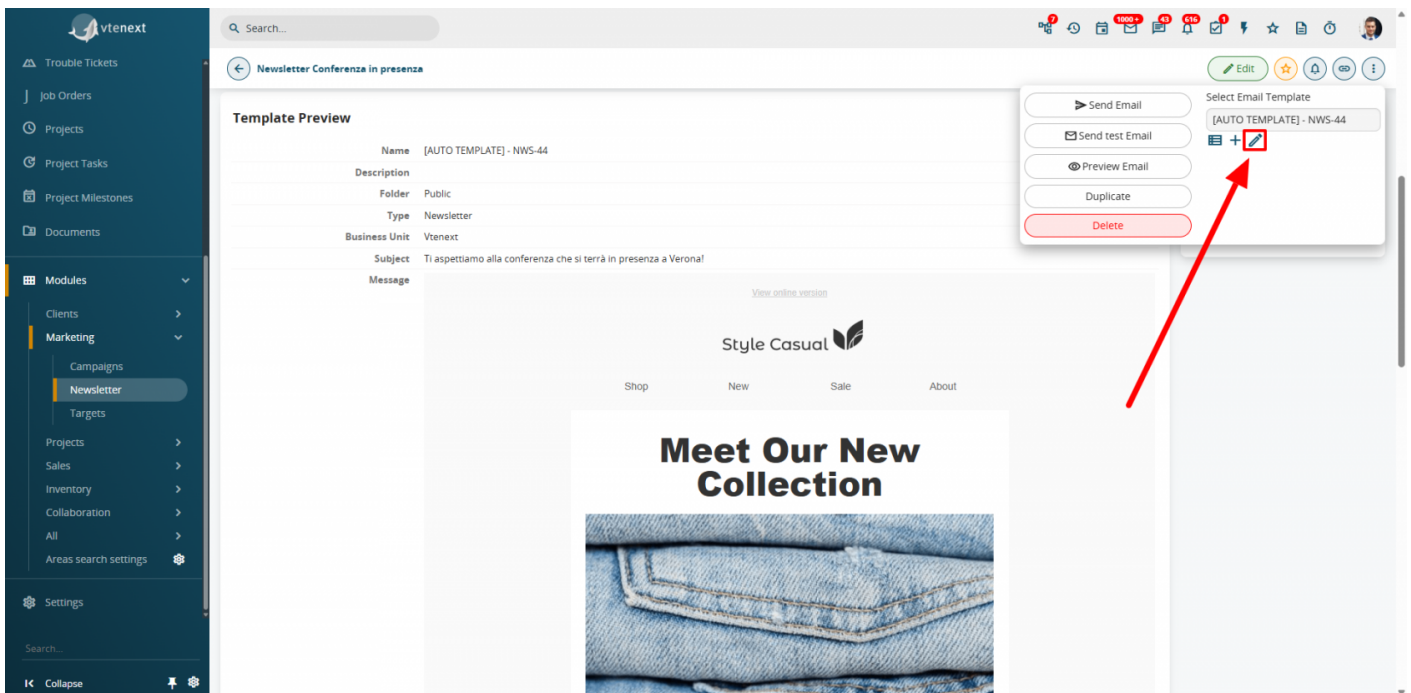
Therefore, if any changes are made to the template of the duplicated newsletter, those changes will also affect the original newsletter.

If you want to make changes to the template only for that specific newsletter, you must use the **"Edit"** button found in the **"Template Preview"** block.

This will create a **copy** of the template, and the changes will apply **only to this newsletter**.



On the other hand, if you use the **pencil icon** to edit the template from the **"Select an Email Template"** widget, you are editing the actual template itself, meaning that any changes will also be visible in other newsletters that use the same template.



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