

WASB Conversations Module

The WASB Conversations module is:

- Integratable into VTENEXT workflows.
- Relatable to any native or custom module in VTENEXT.
- Synchronizable with the WASB address book via processes and SDK functions.

The screenshot displays the 'WASB Conversazione' interface. At the top, there's a navigation bar with tabs: 'INFORMAZIONI', 'TEMPLATE', 'GRAFICO PROCESSO', 'STORICO PROCESSO', and 'STORICO'. The 'INFORMAZIONI' tab is active, showing details for a conversation with ID '2025-02-18 11:37:49 - 393351032246'. The details are organized into two columns: 'Informazioni WASB Conversazione' and 'Assegnato a'. The 'Assegnato a' section shows 'ws.admin (WS BPM Consulting)' and 'Chiusa' status. A right-hand sidebar contains 'SCORCIATOIE' (Conversazioni, Note, Partecipanti) and 'RELAZIONI' (Processi, Messaggi, Documenti, Attività). Below the details, the 'Dettaglio Conversazione' section shows a table of messages.

Conversazione	ID Messaggio	Stato	Data e Ora	Messaggio Cliente	Messaggio Amministrazione
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgUM0E2NTUyMUwvRUFN0E2NkU1MUyA		received	2025-02-18 11:37:49	Buongiorno, ci possiamo sentire ?	
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgSNDhFN0ESODIFMKVDMDAzQ0i0AA==		read	2025-02-18 11:38:26		Certo la contattiamo alle 12.00
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgUM0F0CjQcOQklwNOY5MDE2NzI1MTcA		received	2025-02-18 11:39:13	perfetto grazie mille	
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgUM0FERjFFMUyQyODMwNzQyRjNCQzKA		received	2025-02-18 12:14:10	quando volete ci sono	
wamid.HBgMMzKzZUxMDMyMjQ2FQIAErgSOEMyNzFENDkzMTVEQOMxRERDAA==		read	2025-02-18 12:20:16		la chiamo subito
wamid.HBgMMzKzZUxMDMyMjQ2FQIAErgSMjM0MTg0NEizMTcyNjNFQkQxAA==		read	2025-02-18 12:27:21		provo un nuovo commento
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgUM0E1RkEOMkU4QjNBNTBFQyVBMkEA		received	2025-02-18 12:27:31	è arrivato	
wamid.HBgMMzKzZUxMDMyMjQ2FQIAEhgUM0FGNKyYRTFFMjEORTUyMjY5MEYA		received	2025-02-18 12:30:40	poco fa	
wamid.HBgMMzKzZUxMDMyMjQ2FQIAErgSMY3QTVGQ0NCRTFF0EzENj1AA==		read	2025-02-18 12:31:10		confermo

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