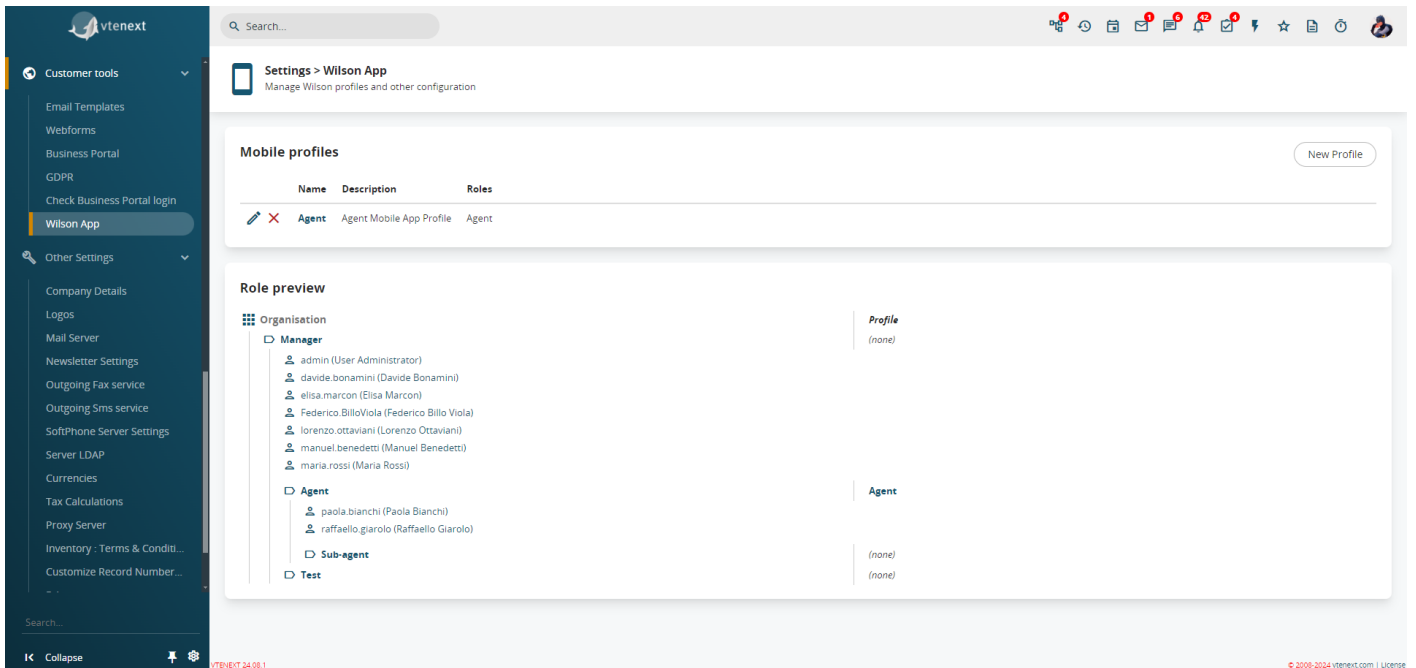# 5.5 Mobile Profiles

From the **vtenext** administration panel, it is possible to set up different profiles that will make work even smarter on the **Wilson Mobile App**. There is an administration interface for these profiles that allows you to precisely configure the type of display within the app.

By navigating to **SETTINGS > WILSON APP**, the following screen will appear:

As you can see, there are two sections: one called **Mobile Profiles**, which will show us the list of profiles set up for the Wilson App, and the other, **Role Preview**, which will allow us to view the list of all users divided by role, with details of the mobile profile linked to them.

By clicking on the **New Profile** button in the top right corner, we will access the configuration, which follows the same procedure already explained in *Chapter 16.1.1 Creating a New Profile*.

Enter the Mobile Profile name, an optional description, and choose the base profile from which to start the configuration (in case a similar profile has already been set up). Finally, click on the **Next** button at the bottom right.

vtenext

- Home
- Modules
- User permissions
  - Users
  - Roles
  - Profiles
  - Groups
  - Sharing Access
  - Fields Access
  - Advanced Sharing Access
  - Audit Trails
  - User Login History
  - Check User Login
- Business Process Manager
  - Process manager
  - Basic workflows
  - Mail Converter
  - External data import
  - Synchronizations
  - Status fields permissions
  - Condition based fields
  - Wizard creator
  - Module creator
  - Module settings
  - Picklist editor
  - Internationalized picklist
  - Linked picklist
  - Encrypted fields
  - Top menu settings
  - Listview colors
  - REST Webservices
  - External applications
- Klondike AI
  - KlondikeAI configuration
- Customer tools
  - Email Templates
  - Webforms
  - Business Portal
  - GDPR
  - Check Business Portal login
  - Wilson App
- Other Settings
  - Company Details
  - Logos
  - Mail Server
  - Newsletter Settings
  - Outgoing Fax service
  - Outgoing Sms service
  - SoftPhone Server Settings
  - Server LDAP
  - Currencies
  - Tax Calculations
  - Proxy Server
  - Inventory : Terms & Conditio...
  - Customize Record Numbering
  - Privacy
  - System logs
  - Oauth2 token configuration
  - Push notifications

Define Privileges for <Agent>
Use the options below to set privileges

[Save] [Cancel]

Global Privileges

☐ View all
Allows "Agent" to view all information / modules of VTENEXT

☐ Edit all
Allows "Agent" to edit all information / modules of VTENEXT

Roles

Warning: selecting a role will reassign it to this profile.

[Agent ▼]

Set Privileges for each Module

modules to be shown		Create/Edit	View	Delete	Fields & Tools Settings
		Edit Permissions			
☑	Accounts	☑	☑	☑	▼
☐	Actions	☐	☐	☐	▼
☐	Answers	☐	☐	☐	▼
☐	Assets	☐	☐	☐	▼
☐	BUMC				
☑	Calendar	☑	☑	☑	▼
☑	Campaigns	☐	☑	☐	▼
☐	Change Log	☑	☑	☑	
☑	Charts	☑	☑	☑	▼
☑	Conditionals				
☑	Configurable products	☑	☑	☑	▼
☐	Consegna dispositivo	☐	☐	☐	▼
☑	Contacts	☑	☑	☑	▼
☐	Courses	☐	☐	☐	▼
☐	CustomerPortal				
☐	Delivery Notes	☐	☐	☐	▼
☑	Documents	☑	☑	☑	▼
☐	Employees	☐	☐	☐	▼
☑	FAQ	☑	☑	☑	▼
☐	Fax	☐	☐	☐	▼
☑	Folders	☑	☑	☑	▼
☑	Geolocalization				
☑	Invoice	☑	☑	☑	▼
☐	Job Orders	☐	☐	☐	▼
☐	Klondie Topic	☐	☐	☐	▼
☑	Leads	☑	☑	☑	▼
☐	Lista Prodotti Ordine	☐	☐	☐	▼
☑	M				
☐	Manutenzioni ordinarie	☐	☐	☐	▼
☑	Messages	☑	☑	☑	▼
☑	Messages (Compose)				
☑	Mobile				
☑	Mobile Scans	☑	☑	☑	▼
☐	My Sites				
☑	Newsletter	☐	☑	☐	▼
☑	Notes	☑	☑	☑	▼
☑	PBX Manager	☑	☑	☑	▼
☑	PDAPlugin				
☑	PDFMaker	☑	☑	☑	
☑	Potentials	☑	☑	☑	▼
☑	Price Books	☑	☑	☑	▼
☑	Processes	☑	☑	☑	
☑	Product lines	☐	☑	☐	▼
☑	Products	☑	☑	☑	▼
☐	Project Milestones	☐	☐	☐	▼

You will then be able to choose which modules to display, which ones to set as read-only, whether a user can create or delete records from that module, which fields are mandatory, and finally, decide which fields of each individual module will be visible from the mobile app.

Once saved, the mobile profile will be available in the list of profiles we initially saw. Now it is possible to assign that profile to a specific user. Simply go to **SETTINGS > ROLES**, click on the desired profile (Agent profile for the example we're using), and modify it by selecting the mobile profile in the bottom left corner. Finally, click the **SAVE** button in the top right corner.

Finally, by returning to **SETTINGS > APP WILSON**, it is possible to view the Agent's mobile profile connected to their role in the Role Preview section.

Role preview

Organisation	Profile
Manager	*(none)*
admin (User Administrator)	
davide.bonamini (Davide Bonamini)	
elisa.marcon (Elisa Marcon)	
Federico.BilloViola (Federico Billo Viola)	
lorenzo.ottaviani (Lorenzo Ottaviani)	
manuel.benedetti (Manuel Benedetti)	
maria.rossi (Maria Rossi)	
Agent	**Agent**
paola.bianchi (Paola Bianchi)	
raffaello.giarolo (Raffaello Giarolo)	
Sub-agent	*(none)*
Test	*(none)*

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Role preview

Organisation	Profile
Manager	
admin (User Administrator)	
davide.bonamini (Davide Bonamini)	
elisa.marcon (Elisa Marcon)	
Federico.BilloViola (Federico Billo Viola)	
lorenzo.ottaviani (Lorenzo Ottaviani)	
manuel.benedetti (Manuel Benedetti)	
maria.rossi (Maria Rossi)	
Agent	
paola.bianchi (Paola Bianchi)	
raffaello.giarolo (Raffaello Giarolo)	